

Rajeswari

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 30 August 2022 9:01 AM
To: Vincent Lee; assignments
Subject: RE: OUR REF: SNM22D206058/C02/GZ5033C/CHNGPW & YOUR REF: SJW9599R TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vincent Lee <admin@lmautosolution.com>
Sent: Monday, August 29, 2022 6:04 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D206058/C02/GZ5033C/CHNGPW & YOUR REF: SJW9599R TO CONDUCT PRS

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Without prejudice

I would like kenneth from LKK to conduct the survey

Thank you

On Mon, 29 Aug 2022, 16:28 Adeline Chng, <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM22D206058C02/ GZ5033C/Chngpw**

Your reference: SJW9599R

Dear Sirs

ACCIDENT INVOLVING GZ5033C & SJW9599R ON 31/05/2022

We refer to your email of 29/08/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, August 29, 2022 4:02 PM

To: 'Vincent Lee' <admin@lmautosolution.com>; Adeline Chng
<adeline.chng@sg.cntaiping.com>

Subject: OUR REF: SNM22D206058/C02/GZ5033C/CHNGPW & YOUR REF: SJW9599R TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Please **conduct PRS SJW9599R** soonest possible.

Please contact our claims department Adeline 6389 6155 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Vincent Lee <admin@lmautosolution.com>
Sent: Monday, August 29, 2022 10:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI FOR SJW 9599R; YOUR INSURED GZ 5033L

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without prejudice

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Dear Sir/Mdm,

ACCIDENT INVOLVING SJW 9599R and GZ 5033L on 31-05-2022

AT / ALONG WOODLANDS DR 52 MULTI STOREY CARPARK

We act for DIANA BINTE SA' ADON, whose vehicle registration number SJW 9599R was damaged in the above accident.

Kindly let us have your list of surveyors within 2 working days of your receipt of this notice should you like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you

Vincent Lee

LM AUTO SOLUTION PTE LTD

90162222

Blk 10 Sin Ming Industrial Estate Sector C

#01-12 Singapore 575645