

Mei Kwan (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 27 November 2022 10:33 PM
To: Mei Kwan (LKKAUTO); Admin A
Cc: Hsiao Tong (LKKAUTO); Claims Dept of CTI; Alfred Toh
Subject: RE: SNM22D20598 /C02/YN9444Z/TOHHS / RE: Direct Settlement - Accident Involving YN9444Z and SHB9926P (TP : LKK REF - CC3/CTI22008390/Kpa3) on 24/08/2022
Attachments: report of YN9444Z.pdf

LKK REF - CC3/CTI22008390/Kpa3
CTI REF - SNM22D205988/C02/YN9444Z/TOHHS

Dear Sirs

We may missed your email for this claim of 22 September 2022 (**below**)

Attach herewith Insured's SAS report for your attention and further action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 22 September 2022 11:51 am
To: **Albert Chua** <albert.chua@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D20598 /C02/YN9444Z/TOHHS / RE: Direct Settlement - Accident Involving YN9444Z (OI : CTI - TBA) and SHB9926P (TP : LKK REF - CC3/CTI22008390/Kpa3) on 24/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 30 August 2022 1:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Albert Chua <albert.chua@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R:SNM22D20598 /C02/YN9444Z/TOHHS / RE: Direct Settlement - Accident Involving YN9444Z (OI : CTI - TBA) and SHB9926P (TP : LKK REF - CC3/CTI22008390/Kpa3) on 24/08/2022

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D20598 /C02/YN9444Z/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 30 August 2022 11:15 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN9444Z (OI : CTI - TBA) and SHB9926P (TP : LKK REF - CC3/CTI22008390/Kpa3) on 24/08/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9926P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- TP video

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)