

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 21 March 2023 5:16 PM
To: EzLyna (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D206118/C02/GBK4550X/CHNGPW / FW: Direct Settlement - Accident Involving GBK4550X (OI : CTI - TBA) and GBC6549E (TP : LKK REF - CC6/CTI22008389/ea3) on 23/08/2022

Dear Ezlyna

Please start negotiation for LOU from \$60 per day up to \$80 per day.

Agree to resolve claim up to \$1,762.00.

Please try to avoid settle in global sum and remember to request LOA from claimant.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, March 9, 2023 11:12 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D206118/C02/GBK4550X/CHNGPW / FW: Direct Settlement - Accident Involving GBK4550X (OI : CTI - TBA) and GBC6549E (TP : LKK REF - CC6/CTI22008389/ea3) on 23/08/2022

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Your ref: OUR REF: SNM22D206118/C02/GBK4550X/CHNGPW
LKK ref : CC6/CTI22008389/ea3

Dear Adeline,

ACCIDENT INVOLVING GBK4550X (CHINA TAIPING) AND GBC6549E (TP) ON 23/08/2022

We refer to the above matter and your email below.

It is an accident under BOLA 22, while OI reversing collided onto TP stationary vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Liu's Brother Auto Engineering Workshop" at \$1,762.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,000.50	\$ 1,600.00
2. Loss of Use (2 days x \$80)	\$ 160.00	\$ 160.00
3. LTA Search	\$ 2.00	\$ 2.00
Total	\$ 3,162.50	\$ 1,762.00

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, March 7, 2023 4:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206118/C02/GBK4550X/CHNGPW / FW: Direct Settlement - Accident Involving GBK4550X (OI : CTI - TBA) and GBC6549E (TP : LKK REF - CC6/CTI22008389/ea3) on 23/08/2022

Dear Hsiao Tong

We are reviewing this file. Have your side receive the LOD?

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, August 30, 2022 11:14 AM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>;

'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D206118/C02/GBK4550X/CHNGPW / FW: Direct Settlement - Accident Involving GBK4550X (OI : CTI - TBA) and GBC6549E (TP : LKK REF - CC6/CTI22008389/ea3) on 23/08/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D206118/C02/GBK4550X/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 29 August 2022 8:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK4550X (OI : CTI - TBA) and GBC6549E (TP : LKK REF - CC6/CTI22008389/ea3) on 23/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Liu's Brother Auto Engineering Workshop and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)