Asher Sng (LKKAuto)

From: jouis <jouis@jinauto.com.sg>
Sent: Jouis@jinauto.com.sg>
Thursday, 22 September 2022 13:51

To: Asher Sng (LKKAuto)

Subject: RE: Accident involving SJB8881S (Volvo Xc60) & SLV7855X (Aig) on 27/08/2022 *** LKK

REF: CC6/AIG22008384/ea3

Attachments: SJB8881 REPAIR BILL.pdf

Follow Up Flag: Follow up Flag Status: Completed

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Asher

We submit our claim as follow:

Repair cost S\$ 9523.00

Loss of Use S\$ 500.00 (5days)

Total: \$\$ 10023.00

Please let us have your offer to settle

Thank you & Best Regards, Jouis Seow Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590

Email: jouis@jinauto.com.sg

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, 31 August 2022 12:04 PM

To: JIN AUTO SERVICES <jin@jinauto.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: jouis@jinauto.com.sg; jordan@jinauto.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SJB8881S (Volvo Xc60) & SLV7855X (Aig) on 27/08/2022 *** LKK REF:

CC6/AIG22008384/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LETTER OF AUTHORITY

To: Jin Auto Services Pte Ltd Block 14 Defu Lane 10 #01-410/412 Singapore 539195

Dear Sir ACCIDENT INVOLVING & SJB8881S AND SLV7855X ON 27/8/2022

I/We, the owner of vehicle no. SIB8881S ... hereby instruct and authorise you to commence repairs to the said vehicle.

I/We hereby appoint you recover my damages sustained in the above accident.

Please recover the following:

- 1. Cost of repairs
- 2. Loss Of Use/Rental fees

You may proceed to apply to the relevant authorities for all necessary reports/documents to enable you to process my claim. Thereafter, you may negotiate with the third party and or his insurers for a settlement. If a settlement cannot be reached, I/we, will commence legal proceedings against thirdparty to recover my/our damages and the entire amount claimed shall belong and make payable to Jin Auto Services Pte Ltd absolutely.

I/We further authorize you to give an absolute discharge on my/our behalf and to sign discharge voucher(s), any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

Yours faithfully

Name: Tsng Joo Wee

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, JIN AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$9,523.00</u> (Repair Cost), <u>S\$400.00</u> (Loss of Use/Rental), <u>S\$ - (Disbursement)</u> for vehicle no. <u>SJB8881S</u> that was damaged pursuant to the accident which occurred on <u>27/08/2022</u> (date) along <u>FARRER ROAD AND HOLLAND FLYOVER</u> (location) involving vehicle no/s <u>SLV7855X</u>. This is pursuant to the inspection conducted on <u>05/09/2022</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>TSNG JOO WEE</u> (the third party claimant") of vehicle no. <u>SJB8881S</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJB8881S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of MARCH (month) 2023 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

JinAuto

JIN AUTO SERVICES PTE LTD

Blk 14 #01-412 Defu Lane 10 Singapore 539195

Tel: 6289 8126 (24 hrs) Fax: 6287 0590

Email: jin@jinauto.com.sg

Company Reg. No: 200704370C GST Reg. No: 200704370C

TAX INVOICE Ms Alb Asia Pacific Insurance Pte Ltd. Invoice No: 19086 Vehicle No: SJB 8881 S DESCRIPTION Amount Quantity Accident: 2022 · # 8900-00 N.B No responsibility will be accepted for any loss or E. & O. E. ADD GST damage to any Vehicles or parts left in this workshop for any reason whatsoever. TOTAL Payment via Bank:

JIN AUTO SERVICES PTE LTD

PayNow UEN: 200704370C

Fund Transfer: UOB 344-301-2786

*Please indicate Invoice No.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 31 August 2022 11:17

To: GKWEE001@GMAIL.COM

Subject: ACCIDENT INVOLVING SLV 7855X AND SJB 8881S ON 27/08/2022

Our Ref: CC6/AIG22008384/ea3

31 August 2022

KWEE JOE DJIEN

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 7855X AND SJB 8881S ON 27/08/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng Case Handler DID: 6841 6051

Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

3/13/23, 8:45 AM Merimen e-Claims

Claim Audit

□ AUDIT TRAIL				
No.	On	Audit	Remarks	Ву
29 / 1 202 19:		Clm Dtl Modified	Claimant's Name: -> TSING JOO WEE. Claimant's ID: -> S7038954A.	[A] HOW MEI KWAN
29 / 2 202 19:		Clm Veh Model Changed	(205853) VOLVO XC60 2.0 T6 R-DESIGN (A).	[A] HOW MEI KWAN
29 / 3 202 19:		Clm Created	Reg No: SJB8881S. Acct Date: 2022/08/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
29 / 4 202 19:		Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
29 / 5 202 19:		Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/07	[A] HOW MEI KWAN
29 / 6 202 19:		Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
29 7 7 202 19:		Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
29 / 8 202 19:		Label Added	(20224):Field Survey.	[A] Merimen Administrator
29 <i>i</i> 9 202 19:		Label Added	(19):Fastlane.	[A] HOW MEI KWAN
29 / 10 202 19:		Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
12 (11 202 15:	22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12 (12 202 15:	22	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12 (13 202 15:		Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/12.	[A] JOANNE LEE KHANG MIN
12 (14 202 15:		Clm Details Notified		[A] JOANNE LEE KHANG MIN
09 1 15 202 11:	Jan 23	Adj Mandate Request	Cur.Req:10023.00:Liability: $100\%(BOLA~15)$ *Quantum: \$10,023.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17 3 16 202 13:	23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/07. Mandate Remarks: mandate approved. settle at 4 days. subject to documents in order	[I] Goh, Jeremy-CX
17 17 17 17 17 17 17 17 17 17 17 17 17 1	Jan 23	Adj Mandate Set	Approved:9923.00:mandate approved. settle at 4 days. subject to documents in order	[I] Goh, Jeremy-CX
Date From Date To Audit Type None Go				

ACTIVITY

[31/08/2022 11:14] Asher Sng Rong Yi: Letter send to oi via email. [31/08/2022 11:14] Asher Sng Rong Yi: FILE REVIEW: 100% B:15 OI CHANGED LANE HIT TP

Merimen Billing for this case - Transaction History Co Name AIG Asia LKK Auto 30 Aug 2022 TP Case Pacific 2836313 Consultants SJB8881S SLV7855X 11.00 Motor 13:18:36 (Insurer) Insurance Pte. Pte Ltd Ltd. (Express) LKK Auto LKK Auto 12 Oct 2022 OD/TP Case 2855113 Motor Consultants Consultants SJB8881S SLV7855X 11.00 15:57:23 (Adjuster) Pte Ltd Pte Ltd (HQ) AIG Asia AIG Asia HOW MEI 17 Feb 2023 Pacific Pacific 2917272 SJB8881S Video Upload Motor xx.xx 13:18:30 Insurance Pte. Insurance Pte. **KWAN** Ltd. Ltd. (SG)