

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG22008380/ea3

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0749/2022/MH Our Ref

23-Dec-2022 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SGX 5202 S - Audi A4 SEDAN 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SGX 5202 S**, claimant, **Mr. Ang Puay Hin**, please find the related document per attached.

1. A copy of the Original invoice no. 85018083 – S\$ 4,396.42.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Invoice – S\$ 450.00 (S\$ 150.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SGX 5202 S

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, ANG PUAY HIN (the third party claimant) of 145 PASIR RIS GROVE
#13-65 SINGAPORE 518137 (address), owner of SGX 5202 S (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SGX 5202 S that was damaged pursuant to the accident which occurred on 27/08/2022
(date) along CTE NEAR EXIT TO PIE (location) involving vehicle no/s
SNA 3157 R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 29 (day) of AUG (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,396.42 (Repair Cost), S\$450/- (Loss of rental/~~use~~), S\$ 2/- (Disbursement), for vehicle no. SGX 5202 S that was damaged pursuant to the accident which occurred on 27/08/2022 (date) along CTE NEAR EXIT TO PIE (location) involving vehicle no/s SNA 3157 R. This is pursuant to the inspection conducted on 31/08/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANG PUAY HIN ("the third party claimant") of vehicle no. SGX 5202 S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGX 5202 S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of MARCH (month) 2023 (year)

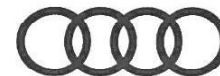


Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:04

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85018083 Date : 21/12/2022 Order : SGX5202S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SGX5202S (V 37799)		Regn Date: 28/05/2018	Mileage: 69308	WIP No.: 39545	
Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,		Chassis: WAUZZZF40JA159895	Engine: CVK 060672	Dept: U	
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W5807067A GRU	COVER	1.00	2609.00	2,087.20
X	A8W0807900D	STRIP-A/P GT	1.00	248.50	198.80
X	A8W0807521A 9B9	SPOILER	1.00	276.00	220.80
Parts 2,506.80 Labour 0.00 Sublet 1,602.00 Menus 0.00 Lubricant 0.00			Sub-Total		4,108.80
			7% GST		287.62
			Grand Total		4,396.42



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

PA 012856 2022-10

Hirer's Name ANG PUAY HIN (HONG PEIXING)		Date of Birth 04.01.1977	Passport/ Nric No. S7701831Z	Nationality S'POREAN
Address BLK 145, PASIR RIS GROVE		Occupation	Driving Licence No. AS ABOVE	Date of Expiry
# 13-65	Postal Code S18137	Contact No	Mobile Phone No. 85226742	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT

Date 03.10.2022	Time 0905AM	Mileage KM	E 1/4 1/2 3/4 F
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CHECK IN

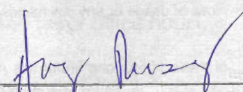
Date 5.10.22	Time 5pm	Mileage KM	Remarks addats@yahoo.com.sg
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IMPORTANT NOTES:-

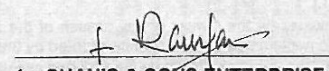
- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3 @	150 / =	450
DISCOUNT			
GST @ 7%			
TOTAL			450
EXTENSION			y105912
AUDI / TONY		RC 100029 2022-10	
SGX 5202S			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.


Hirer's Signature

Joint Hirer's / Guarantor's Signature


for CHAN'S & SONS ENTERPRISE


VEHICLE NO. SMS 8458G

MODEL TOYOTA RAV4

FROM 03.10.2022

RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice							
 www.chans.com.sg CHAN'S & SONS ENTERPRISE Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: INV1000702022-10		Dated: October 6, 2022	
				Rental Agreement No: RA 012856 2022-10		Terms of Payment: Due upon receipt	
				Customer Reference: SGX5202S			
				Notes: SGX5202S			
Customer Details ANG PUAY HIN (HONG PEIXING) MO. 145 PASIR RIS GROVE #13-65 Singapore 518137				Executive Name: AUDI TONY			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMS8458G		2022-10-03	2022-10-05 (Inclusive)	3 Days	140.19	420.56
							420.56
GST 7% (7%)							29.44
Amount in words : Four Hundred Fifty Singapore Dollar (SGD)						Total (SGD)	450.00
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE				For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.			
Income Terms Terms							

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 100029 2022-10
Date : 06/10/2022

Customer Details

ANG PUAY HIN (HONG PEIXING)
MO. 145 PASIR RIS GROVE , #13-65 Singapore -
518137
Phone no: 85226742
IC: SXXXX831Z

Particulars	Price (SGD)
Invoice # INV 100070 2022-10 Date # 06/10/2022 Car Plate No: SMS8458G	450.00
Paid amount:	450.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V105912 Cheque Date:06/10/2022 Amount (in Words) : Four Hundred Fifty Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SNA3157R

Date of Accident

27/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **16/06/2022 - 15/06/2023**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **29/08/2022 13:25****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 2 September 2022 10:24
To: Ifkum@hotmail.com
Subject: ACCIDENT INVOLVING SNA 3157R AND SGX 5202S ON 27/08/2022

Our Ref: CC3/AIG22008380/Aea3

2 September 2022

KUM LYE FUNG ANGELINE MRS ANGELINE CHEONG

Dear Sir/Madam,

ACCIDENT INVOLVING SNA 3157R AND SGX 5202S ON 27/08/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

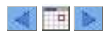
Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Aug 2022 18:46	Clm Dtl Modified	Claimant's Name: -> ANG PUAY HIN. Claimant's ID: -> SXXXX831Z.	[A] HOW MEI KWAN
2	29 Aug 2022 18:46	Clm Veh Model Changed	(207006) AUDI A4 2.0 SEDAN TFSI S-TRONIC (NAV) (A).	[A] HOW MEI KWAN
3	29 Aug 2022 18:46	Clm Created	Reg No: SGX5202S. Acct Date: 2022/08/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	29 Aug 2022 18:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Aug 2022 18:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/07	[A] HOW MEI KWAN
6	29 Aug 2022 18:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Aug 2022 18:46	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	29 Aug 2022 18:46	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	29 Aug 2022 18:46	Label Added	(23):Express.	[A] HOW MEI KWAN
10	29 Aug 2022 18:46	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	30 Aug 2022 13:00	Clm Registration Modified	Acct Time:16:00:00->15:59:00.	[I] AIG OneClaim Integration User
12	30 Aug 2022 13:00	Clm Registration Modified	Acct Time:15:59:00->15:00:00. Pol No:7210055656-01->7210055656.	[I] Chan, Yoke Shi
13	07 Sep 2022 14:00	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	28 Dec 2022 15:22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	28 Dec 2022 15:22	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	28 Dec 2022 15:22	Clm Dtl Modified	JPJ Reg. Date: -> 2018/05/28.	[A] JOANNE LEE KHANG MIN
17	28 Dec 2022 15:22	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	29 Dec 2022 09:21	Adj Mandate Request	Cur.Req:4848.42:Liability: 100% (BOLA 27) *Quantum: \$4,848.42 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSHIAO TONG
19	10 Jan 2023 11:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/07. Mandate Remarks: please proceed with settlement @ \$4848.42 [COR-\$4396.42 LOR-\$450.00 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
20	10 Jan 2023 11:16	Adj Mandate Set	Approved:4848.42:please proceed with settlement @ \$4848.42 [COR-\$4396.42 LOR-\$450.00 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From



Date To



Audit Type

None

Go

ACTIVITY

[02/09/2022 10:22] Asher Sng Rong Yi:
Letter sent to oi via email.

[02/09/2022 10:22] Asher Sng Rong Yi:
FILE REVIEW: 100% B:27 OID REAR ENDED TP

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2835984	29 Aug 2022 18:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGX5202S	SNA3157R	11.00

2889276	28 Dec 2022 15:22:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGX5202S	SNA3157R	11.00
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