

## Celine Fong (LKKAUTO)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Monday, 27 February 2023 2:54 PM  
**To:** Celine Fong (LKKAUTO)  
**Subject:** RE: FW: Pre-Repair Inspection for SNG 2093 R // Accident on 27/08/2022 @ 07:40HR at along 266 Yishun Street 22 involving Vehicle Number SNG 2093 R & GBF 8576 Y

CDMCG22001787

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Celine Fong (LKKAUTO) <celinefong@lkkauto.com>  
**Sent:** Monday, 27 February 2023 2:28 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: FW: Pre-Repair Inspection for SNG 2093 R // Accident on 27/08/2022 @ 07:40HR at along 266 Yishun Street 22 involving Vehicle Number SNG 2093 R & GBF 8576 Y

Dear Pauline,

Please provide claims reference number.

Thank you.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Monday, 29 August 2022 4:30 PM

**To:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>

**Subject:** RE: FW: Pre-Repair Inspection for SNG 2093 R // Accident on 27/08/2022 @ 07:40HR at along 266 Yishun Street 22 involving Vehicle Number SNG 2093 R & GBF 8576 Y

Hi LKK,

\*\*\* Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Monday, 29 August 2022 3:08 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Re: FW: Pre-Repair Inspection for SNG 2093 R // Accident on 27/08/2022 @ 07:40HR at along 266 Yishun Street 22 involving Vehicle Number SNG 2093 R & GBF 8576 Y

Dear All,

Please arrange Andrew Ling from LKK.

On Mon, Aug 29, 2022, 15:02 ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Elin

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Monday, 29 August 2022 10:14 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Pre-Repair Inspection for SNG 2093 R // Accident on 27/08/2022 @ 07:40HR at along 266 Yishun Street 22 involving Vehicle Number SNG 2093 R & GBF 8576 Y

Dear Sir/Madam,

We are instructed by Chong Ee Yang to notify you of a road traffic accident on 27/08/2022

at about 07:40HR along near N 266 Yishun Street 22 involving our client's vehicle registration number SNG 2093 R and vehicle registration number GBF 8576 Y driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at 53 Defu Lane 12, Singapore 539144.***

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

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