Yan (LKK Auto)

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Monday, 29 August 2022 3:24 PM

To: HD Perfect Autowork; Admin-D (LKKAuto); SUR; assignments

Cc: Chew, Elizabeth

Subject: Re: GAIG Ref:CLMOMVC000004218-JSN7513 (Pre-Inspection) / Your Vehicle:

GBH9561Y | DOA: 26/08/2022

Attachments: Police Report (1).pdf

Without Prejudice

Dear Irene,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wonq@sq.qaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Published December 3, 2021

Moody's A1 (Good) Published January 28, 2021 Standard & Poor's A+ (Strong) Affirmed June 1, 2021 Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: HD Perfect Autowork < hdperfectautowork@gmail.com>

Sent: 29 August 2022 3:20 PM

To: Motor Claims <motorclaims@sg.gaig.com> **Cc:** Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: [External] Re: GAIG Ref:CLMOMVC000004218-JSN7513 (Pre-Inspection) / Your Vehicle: GBH9561Y | DOA:

26/08/2022

Dear Shery,

Please arrange **LKK Auto Consultants** to come and conduct the survey for vehicle JSN7513.

Meanwhile, kindly note the vehicle JSN7513 is a foreign vehicle hence no accident report is lodged. We enclosed our client's (JSN7513) Police Report for your kind attention.

Kindly arrange the survey accordingly.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Aug 29, 2022 at 9:39 AM Motor Claims <motorclaims@sg.gaig.com> wrote:

Without Prejudice

Dear Sirs,

Our client has not reported accident. Can we have a copy of the SAS report?

We append the following list of our panel surveyors:-

- 1. AJAX Adjusters & Surveyors Pte Ltd
- 2. A-PAC Adjusters & Surveyors Pte. Ltd.
- 3. Priority Services
- 4. RT Appraisal Pte Ltd
- 5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



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Moody's A1 (Good) Published January 28, 2021

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From: HD Perfect Autowork < hdperfectautowork@gmail.com > Sent: 29 August 2022 9:12 AM To: Motor Claims < motorclaims@sg.gaig.com > Subject: [External] JSN7513 (Pre-Inspection) / Your Vehicle : GBH9561Y DOA : 26/08/2022
Dear Sir / Madam,
We are instructed by Tang Kong Weng to notify you of a road traffic accident on 26/08/2022 at about 10:35 hours at/along Hougang Avenue 3 Towards Tampines Road involving our client's/customer's vehicle registration number JSN7513 and vehicle registration number GBH9561Y (your insured) at the material time.
As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.
Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.
Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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