

## Veron Chen (LKKAUTO)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 27 September 2022 3:06 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** RE: FW: Liability Check - Accident involving vehicle no.SMJ4099H and GBE6005Y on 27/08/2022

CDMCG22001784

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 27 September 2022 8:30 am  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Admin' <support@insurlogic.net>  
**Subject:** RE: FW: Liability Check - Accident involving vehicle no.SMJ4099H and GBE6005Y on 27/08/2022

Dear Pauline,

Kindly provides claim number

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 29 August 2022 3:02 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: 'Admin' <[support@insurlogic.net](mailto:support@insurlogic.net)>

Subject: RE: FW: Liability Check - Accident involving vehicle no.SMJ4099H and GBE6005Y on 27/08/2022

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Monday, 29 August 2022 2:43 PM

**To:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>; Yan (LKK Auto <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto ([Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>

**Subject:** RE: FW: Liability Check - Accident involving vehicle no.SMJ4099H and GBE6005Y on 27/08/2022

Hi LKK,

\*\*\* Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Monday, 29 August 2022 2:29 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** Re: FW: Liability Check - Accident involving vehicle no.SMJ4099H and GBE6005Y on 27/08/2022

Hi Team,

We would like to appoint LKK to survey this vehicle.

On 29-Aug-22 2:26 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Dear Jenny

Our Insured has not report, unable to comment liability

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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-----Original Message-----

From: [motor@wahhong.sg](mailto:motor@wahhong.sg) <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
Sent: Monday, 29 August 2022 12:09 pm  
To: ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
Subject: Liability Check - Accident involving vehicle no.SMJ4099H and GBE6005Y on 27/08/2022

Dear Sir/Madam,

Please refer to the above subject and we acting for the owner of SMJ4099H against your insured vehicle GBE6005Y.

Kindly update us that have your insured GBE6005Y file a report on the mention accident? If yes, please let us know your confirmation on liability for the above Head to rear accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA for your perusal.

--

Thank you and Regards,

Jenny Ng  
Tel: (65) 67737377  
Hp: (65) 87784848

Wah Hong Motors & Credit Pte Ltd  
ROC: 199806235M  
Enterprise Hub  
38 Toh Guan Road East  
#01-57 S(608581)  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 3338  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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