

Yan (LKK Auto)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Monday, 29 August 2022 11:20 AM
To: Nineteen Autowerks; Admin-D (LKKAuto); assignments; SUR
Cc: Wong, Lorriance
Subject: LKK/MC \ CMTD2202988/LOR - Accident on 26/08/2022 @ 07:15 HR along Seletar West Link involving YQ4771X and GBF2692J

Without Prejudice

Our Reference: CMTD2202988/LOR

Your Reference: YQ4771X

Dear Sir/Madam,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **YQ4771X** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Lorriance**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau,

parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Monday, August 29, 2022 11:03 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: Re: PRI \ CMTD2202988/LOR - Pre-Repair Inspection for YQ 4771 X // Accident on 26/08/2022 @ 07:15 HR along Seletar West Link involving YQ4771X and GBF2692J

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir,

Kindly appoint Marcus as the surveyor.

Thank you.

On Mon, 29 Aug 2022 at 10:26 AM, Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2202988/LOR

Your Reference: YQ4771X

Without Prejudice

Date: 29/08/2022

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NINETEEN AUTOWERKS PTE LTD

Dear Vessie,

ACCIDENT INVOLVING GBF2692J & YQ4771X ON 26.08.22

We refer to your Notice of Accident dated 26/08/2022.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Lorriance Wong** is the handler of this case who can be contacted at 63295 175/
lorriance.wong@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

[50 Raffles Place, #03](#)-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: claimsreport <claimsreport@sompo.com.sg>

Sent: Monday, August 29, 2022 8:46 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: Pre-Repair Inspection for YQ 4771 X // Accident on 26/08/2022 @ 07:15 HR along Seletar West Link involving Vehicle Number YQ 4771 X and GBF 2692 J

Hi Colleagues,

New claim for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division



Sompo Insurance Singapore Pte. Ltd.

[50 Raffles Place, #03-03](#) Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Friday, August 26, 2022 5:18 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: Pre-Repair Inspection for YQ 4771 X // Accident on 26/08/2022 @ 07:15 HR along Seletar West Link involving Vehicle Number YQ 4771 X and GBF 2692 J

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Mdm,

We are instructed by Yong Aik Construction Pte Ltd to notify you of a road traffic accident on 26/08/2022 at about 07:15 HR along Seletar West Link involving our client's vehicle registration number YQ 4771 X and vehicle registration number GBF 2692 J driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Kindly provide a list of surveyors to choose from, you may contact me @ **9674 1991** should you require more information.

*Survey Address: [39 Woodlands Close](#), MEGA@Woodlands #01-24, Singapore 737856

Thank you.

Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd [Block 436 Tampines Street 43 #07-97 Singapore 520436](#) | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

WARNING: The information contained in this email (including any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you.

--

Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd Block 436 Tampines Street 43 #07-97 Singapore 520436 | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

WARNING: The information contained in this email (including any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you.