

Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 29 August 2022 11:33 AM
To: 'admin@ltm.sg'; 'assignments'
Cc: 'Mandy Lim'; 'venus'
Subject: RE: PRS - Survey Request - Our Client : SDD 8777 X Your Insured : SJX 4649 H D.O.A : 22/08/2022 // EQI REF: DM22HO01449/JT
Attachments: estimate.pdf; SL0U228N0002_23-08-2022_150038.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Zixiang,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

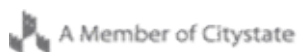
Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: admin@ltm.sg <admin@ltm.sg>
Sent: Monday, 29 August 2022 11:03 AM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>
Subject: RE: PRS - Survey Request - Our Client : SDD 8777 X Your Insured : SJX 4649 H D.O.A : 22/08/2022 // EQI REF: DM22HO01449/JT

Hi Jamie,

Pls arrange for the below surveyor

LKK Auto Consultants Pte Ltd

Tel: 6256-3561

Fax: 6741-4108

Thank you

Regards,

Quek Zixiang

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159



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From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

Sent: Monday, August 29, 2022 10:04 AM

To: 'admin@ltm.sg' <admin@ltm.sg>

Cc: 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>

Subject: RE: PRS - Survey Request - Our Client : SDD 8777 X Your Insured : SJX 4649 H D.O.A : 22/08/2022 // EQI REF: DM22HO01449/JT

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Jaime Tay
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From: admin@ltm.sg <admin@ltm.sg>
Sent: Monday, 29 August 2022 9:56 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>
Subject: Survey Request - Our Client : SDD 8777 X Your Insured : SJX 4649 H D.O.A : 22/08/2022

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our client the vehicle owner of **SDD 8777 X** to submit a claim against your insured, **SJX 4649 H** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference:

- Our client's GIA report
- Repair Estimate

Vehicle Not in our workshop now.

Please advised if this is a direct settlement case.

Thank you and regards,

Regards,

Quek Zixiang

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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