Re: \*\*\* Urgent\*\*\* RE: MT/1185998

Elaine Kuan (LKK Auto) <elainekuan@lkkauto.com>

Thu 2/16/2023 4:48 PM

To: Roderic Yuen < Roderic. Yuen@income.com.sg >

Cc: ODsupport <ODsupport@income.com.sg>;Celine Fong (LKKAuto) <celinefong@lkkauto.com>;SUR <sur@lkkauto.com>

GIA Rpt.pdf; INC-LKKInvoice-AC2300888.pdf; LKKAdjustment.pdf; LKKDamageAssessment.pdf; LKKPhoto.pdf;

Dear Roderic,

Enclose Survey Report of SBS 5023C.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Wednesday, February 15, 2023 12:20 PM

**To:** Roderic Yuen <Roderic.Yuen@income.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Xin Yu (LKK Auto) <xinyu@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Report <report@lkkauto.com>

**Subject:** RE: \*\*\* Urgent\*\*\* RE: MT/1185998

Dear Roderic,

We will forward the report to you shortly.

Dear Report Team,

Please assist. Our Ref: CS/INC22008323/Rcy3

Best Regards,

**Celine Fong** 

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Roderic Yuen < Roderic.Yuen@income.com.sg>

Sent: Wednesday, 15 February 2023 11:13 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Xin Yu (LKK Auto) <xinyu@lkkauto.com>; SUR

<sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: \*\*\* Urgent\*\*\* RE: MT/1185998

Classification: Restricted

'WITHOUT PREJUDICE'

Dear Celine / Xin Yu,

Workshop chasing us for settlement.

Please do kindly forward final surveyor report once make available.

Regards,
Roderic Yuen

Claims Executive
Operations, Motor and Personal Lines
T: +65 6430 7945



From: Roderic Yuen

Sent: Thursday, 12 January 2023 12:49 PM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; Xin Yu (LKK Auto) <xinyu@lkkauto.com>; SUR

<sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: MT/1185998

Classification: Restricted

'WITHOUT PREJUDICE'

Dear Celine / Xin Yu,

Workshop chasing us for settlement.

Please do kindly forward final surveyor report once make available.

Regards,

## **Roderic Yuen**

Claims Executive
Operations, Motor and Personal Lines
T: +65 6430 7945



From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Monday, 12 December 2022 9:13 AM

To: Roderic Yuen < <a href="mailto:Roderic.Yuen@income.com.sg">Roderic Yuen < <a href="mailto:Roderic.Yuen@income.com.sg">Roderic Yuen < <a href="mailto:Roderic.Yuen@income.com.sg">Roderic Yuen < <a href="mailto:Roderic.Yuen@income.com.sg">Roderic Yuen @income.com.sg</a>; Xin Yu (LKK Auto) < <a href="mailto:xinyu@lkkauto.com">xinyu@lkkauto.com</a>; SUR

<sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: MT/1185998

You don't often get email from mengyan@lkkauto.com. Learn why this is important

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]

Dear Roderic,

Thank you for the email.

Dear Celine / Xin Yu,

Kindly assist. Our ref: CS/INC22008323/Rcy3

Thank you.

Best Regards,

Yan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roderic Yuen < <a href="mailto:Roderic.Yuen@income.com.sg">Roderic.Yuen@income.com.sg</a>>

Sent: Saturday, 10 December 2022 9:28 AM

To: Meng Yan (LKK Auto) < mengyan@lkkauto.com >; SUR < sur@lkkauto.com >; assignments

<assignments@lkkauto.com> Subject: RE: MT/1185998

Classification: Restricted

'WITHOUT PREJUDICE'

Dear Yan,

Vehicle number: SBS5023C

Regards,
Roderic Yuen
Claims Executive

Operations, Motor and Personal Lines T: +65 6430 7945



From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Wednesday, 7 December 2022 11:14 AM

**To:** Roderic Yuen < <a href="mailto:Roderic.Yuen@income.com.sg">Roderic Yuen < <a href="mailto:Roderic.Yuen@income.com.sg">Roderic.Yuen@income.com.sg</a>; SUR < <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>; assignments

<assignments@lkkauto.com> Subject: RE: MT/1185998

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Dear Roderic,

Please provide vehicle number. Thank you.

Best Regards,

Yan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roderic Yuen < <a href="mailto:Roderic.Yuen@income.com.sg">Roderic.Yuen@income.com.sg</a>>

Sent: Wednesday, 7 December 2022 9:44 AM

To: admin-d@lkkauto.com>

**Subject:** RE: MT/1185998

Classification: Restricted

Dear Team,

Please do kindly forward final surveyor report once make available.

Thank you.

Regards,
Roderic Yuen

Claims Executive Operations, Motor and Personal Lines

T: +65 6430 7945



From: Roderic Yuen

Sent: Tuesday, 18 October 2022 7:42 AM

To: Admin-D (LKKAuto) < admin-d@lkkauto.com>

**Subject:** MT/1185998

Classification: Restricted

Dear Team,

Please do kindly forward final surveyor report once make available.

Thank you.

# Regards, Roderic Yuen

Claims Executive
Operations, Motor and Personal Lines
T: +65 6430 7945



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