Rajeswari

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 25 August 2022 3:42 PM

To: wanting@lawrencelee.com.sg; assignments@lkkauto.com; sur@lkkauto.com

Cc: 'Lawrence Lee'

Subject: REQUEST FOR REINSPECTION - CTP REF: SNM22D203112/C02/SMP5249D/LEEPG &

YOUR REF: LWP/QAS/4895/22/WT, GBF8213U; LKK REF: CS3/CTI22004296/GTY3N2

Without Prejudice Save As To Costs

Dear Sir/Madam

Since the repair cost cannot be agreed upon, we would like to conduct an re-inspection on your client's vehicle.

Please let us know the available date, time and location (Monday -Friday – within working hours) for re-inspection. .

Please hold hands while we wait for your reply.

Dear LKK

FYNA. YREF: CS3/CTI22004296/GTY3N2

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: wanting@lawrencelee.com.sg <wanting@lawrencelee.com.sg>

Sent: Thursday, 25 August 2022 12:11 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: 'Lawrence Lee' <info@lawrencelee.com.sg>

Subject: RE: OUR REF: SNM22D203112/C02/SMP5249D/LEEPG & YOUR REF: LWP/QAS/4895/22/WT, GBF8213U, TPP LOD ACKNOWLEDGEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia, Without Prejudice

We refer to your email below.

We are instructed to counter-offer:

Cost of repairs \$5,585.40 (inclusive GST)
Loss of use \$800.00 (8 days x \$100pd)
Survey fee \$632.00 (agreeable)

LTA fee \$ 14.98 (agreeable)

Costs & Disbursements \$\frac{5}{700.00}\$

Total \$\frac{57,732.38}{27,732.38}\$

Kindly let us hear from you shortly.

Regards,

Tay Wan Ting (wanting@lawrencelee.com.sg)

Paralegal

For and On Behalf of Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413 tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Sunday, 21 August 2022 9:09 AM

To: wanting@lawrencelee.com.sg

Cc: 'Lawrence Lee' <info@lawrencelee.com.sg>

Subject: RE: OUR REF: SNM22D203112/C02/SMP5249D/LEEPG & YOUR REF: LWP/QAS/4895/22/WT, GBF8213U, TPP

LOD ACKNOWLEDGEMENT

Without Prejudice Save As To Costs

Dear Sir/Madam

For quick and amicable settlement, we revise our offer to GS \$4200, breakdown as follows:

Cost of Repair \$ 2,500.00 (in-lieu of reinspection)

Loss of Use \$ 500.00

Survey Fee \$ 632.00 (agreed)

LTA \$ 14.98 (agreed)

Cost & Disbursement \$ 400.00

\$ 4,046.98

Round Up \$ 4,100.00

Attached herewith our Discharge Voucher for your client's execution. Please return the duly signed DV, together with a copy of the **Warrant To Act** via email.

If the above offer cannot be agreed upon, we would like to request for re-inspection.

Please hold hands while negotiation is in progress.

NOTICE:

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Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: wanting@lawrencelee.com.sg <wanting@lawrencelee.com.sg>

Sent: Monday, 15 August 2022 5:18 pm

To: Cecilia Lee < cec: 'Lawrence Lee' < info@lawrencelee.com.sg>

Subject: RE: OUR REF: SNM22D203112/C02/SMP5249D/LEEPG & YOUR REF: LWP/QAS/4895/22/WT, GBF8213U, TPP

LOD ACKNOWLEDGEMENT

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Dear Cecilia, Without Prejudice

We refer to your email below.

We are instructed to counter-offer:

Cost of repairs \$5,800.00 (inclusive GST)
Loss of use \$880.00 (8 days x \$110 pd)

Survey fee \$ 632.00 (agreeable)

LTA fee \$ 14.98 (Proof attached)

Costs & Disbursements <u>\$ 750.00</u>

Total <u>\$8,076.98</u>

Kindly revert shortly.

Regards,

Tay Wan Ting (wanting@lawrencelee.com.sg)

Paralegal

For and On Behalf of Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413 tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 2 August 2022 9:01 AM

To: wanting@lawrencelee.com.sg; info@lawrencelee.com.sg

Subject: RE: OUR REF: SNM22D203112/C02/SMP5249D/LEEPG & YOUR REF: LWP/QAS/4895/22/WT, GBF8213U, TPP

LOD ACKNOWLEDGEMENT

Without Prejudice Save As To Costs

Dear Sir/Madam

Strictly on a without prejudice basis and without admission of any liability, we offer to settle your client's claim as follows:

	\$ 2,302.00	
Cost & Disb	\$ 300.00	
LTA	\$ -	(subject to proof)
Survey Report	\$ 632.00	
Loss of Use	\$ 300.00	
Cost of Repair	\$ 1,070.00	(w/gst)

Please note that our offer of settlement is full and final, if there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

We look forward to your favorable reply.

Please hold hands while negotiation is in progress.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Thursday, 28 July 2022 1:37 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; wanting@lawrencelee.com.sg; info@lawrencelee.com.sg

Subject: OUR REF: SNM22D203112/C02/SMP5249D/LEEPG & YOUR REF: LWP/QAS/4895/22/WT, GBF8213U, TPP LOD

ACKNOWLEDGEMENT

WITHOUT PREJUDICE via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 5th July 2022 with enclosures on 5th July 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: wanting@lawrencelee.com.sg <wanting@lawrencelee.com.sg>

Sent: Tuesday, July 5, 2022 9:47 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Lawrence Lee' <info@lawrencelee.com.sg>

Subject: RE: SNM22D203112/C02/SMP5249D/LEEPG / FW: MT/1171346-002 - Claim Involving SMY9163T / GBF8213U

on 06 May 2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to the above matter.

Please see attach herewith the Letter of Demand of even date for your attention.

Regards,

Tay Wan Ting (wanting@lawrencelee.com.sg)

Paralegal

For and On Behalf of Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413 tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

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From: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com

Sent: Thursday, 12 May 2022 9:54 AM

To: 'Eileen.Lee@income.com.sg' < Eileen.Lee@income.com.sg; wanting@lawrencelee.com.sg; Cecilia Lee

<cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D203112/C02/SMP5249D/LEEPG / FW: MT/1171346-002 - Claim Involving SMY9163T / GBF8213U

on 06 May 2022

Without Prejudice Save as to costs

Dear Sir,
Kindly note case handler is Cecilia Lee.
Dear Cecilia,
Fya.
NOTICE: In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.
Thank you
Chong Boon Sen Claims Department
China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 F: (65) 62247175
W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/ WeChat: 太平狮城 Taiping SG
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From: do not reply@income.com.sg <do not="" reply@income.com.sg=""></do>
Sent: Wednesday, 11 May 2022 5:02 PM To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >
Cc: wanting@lawrencelee.com.sg Subject: MT/1171346-002 - Claim Involving SMY9163T / GBF8213U on 06 May 2022
CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Dear Sir / Madam,
We refer to the above claim.
Enclosed is the letter / document for your necessary attention.
Yours sincerely

Motor Insurance

Income

Note: This is a system generated email. Please do not reply to this email.