

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 28 February 2023 10:17 AM
To: Veron Chen (LKKAUTO); Admin A; CS A Team
Cc: 'Claims'
Subject: RE: LOD - aigencrypt RE: RE: OD / 4611910833SG / SND490G - Pending Adjuster Survey
Attachments: SND 490 G - AIG OD 24082022.pdf

Dear Veron,

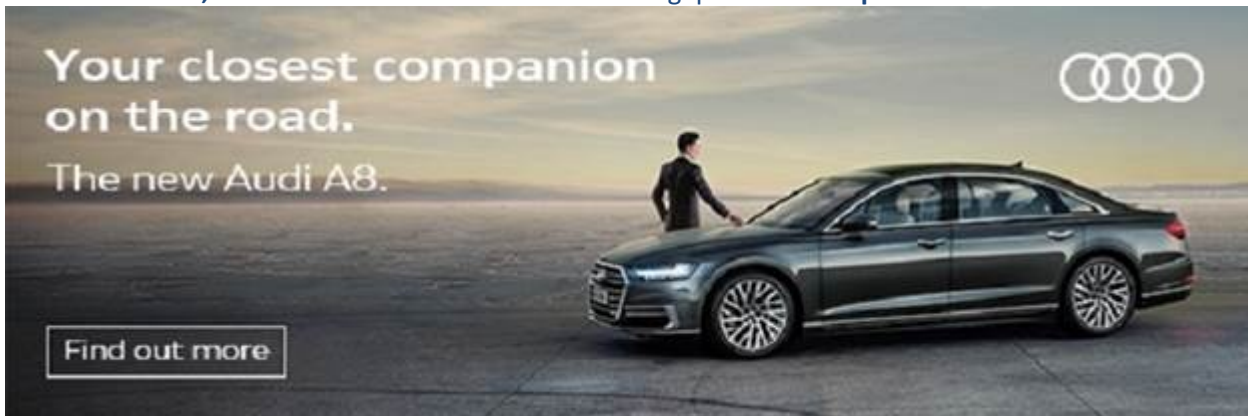
Attached LOD for your perusal. We will be submitting the original documents to Adrian shortly.

Please arrange for payment.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 24 February 2023 9:57 am
To: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>
Subject: RE: aigencrypt RE: RE: OD / 4611910833SG / SND490G - Pending Adjuster Survey

Dear Mariah,

We are pending for workshop invoice and DV.

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Sent: Friday, 24 February 2023 9:53 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: RE: aigencrypt RE: RE: OD / 4611910833SG / SND490G - Pending Adjuster Survey

Dear Person In Charge,

Please advise the status of this claim as currently on Merimen is 'Pending Adjuster Survey'.

Thank You.

Regards,

Mariah Huibrechts

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

NurMariahHuibrechts.MohdRizal@aig.com | www.aig.sg

From: Hor, Yinrul <Yinrul.Hor@aig.com>

Sent: Thursday, 15 September, 2022 8:31 AM

To: Claims <claims@premiumauto.com.sg>; 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: aigencrypt RE: [EXTERNAL] RE: OD / 4611910833SG / SND490G - Coverage Confirmed

Hi all,

Be informed that coverage has been confirmed.

You may proceed with the necessary.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claims Adjuster II
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +65 6830 7871
Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul
Sent: Wednesday, September 14, 2022 4:56 PM
To: Claims <claims@premiumauto.com.sg>; 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: aigencrypt RE: [EXTERNAL] RE: OD / 4611910833SG / SND490G - Coverage confirmation on Hold
Importance: High

Hi all,

Seeking your urgent attention on this.
Kindly put the authorization on hold till further notice.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claims Adjuster II
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +65 6830 7871
Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul
Sent: Wednesday, September 14, 2022 4:42 PM
To: Claims <claims@premiumauto.com.sg>; 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: aigencrypt RE: [EXTERNAL] RE: OD / 4611910833SG / SND490G - Final Excess

Hi all,

Apologies on the delay.
Coverage has been confirmed.
Final excess at \$1500.

Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claims Adjuster II

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, September 14, 2022 9:58 AM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: [EXTERNAL] RE: OD / 4611910833SG / SND490G - Request Police Report

This message is from an external sender; be cautious with links and attachments.

Dear All,

Is there any issue with the policy coverage ?

Do let me know as I would need to update the management.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Hor, Yinrul [<mailto:Yinrul.Hor@aig.com>]
Sent: Tuesday, 13 September 2022 10:03 AM
To: Veron Chen (LKKAUTO); claims@premiumauto.com.sg; 'Nora Khai'
Cc: Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Chan, Yoke Shi; Admin A; SUR
Subject: RE: OD / 4611910833SG / SND490G - Request Police Report



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을
읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

Email này đã được mã hóa, để đọc nội dung vui lòng mở tập
tin đính kèm và làm theo hướng dẫn.

[Click here](#) by 2022-09-20 02:02 UTC to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2021 Proofpoint, Inc. All rights reserved.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.