

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 14 September 2022 5:21 PM
To: 'Claims'; Admin-D (LKKAUTO); SUR; assignments
Subject: RE: OWN POLICY CLAIM FOR SND 490 G DATED 24/8/2022

Dear Nadia/ Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SND 490G, (Excess \$1500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 September 2022 11:13 AM
To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: FW: OWN POLICY CLAIM FOR SND 490 G DATED 24/8/2022

Dear Nadia,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Veron Chen (LKKAUTO)

Sent: Tuesday, 30 August 2022 10:15 AM

To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: RE: OWN POLICY CLAIM FOR SND 490 G DATED 24/8/2022

Dear Nadia,

Kindly refer AIG email, please obtain a copy of police report for their further review of the claim.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 30 August 2022 9:22 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN POLICY CLAIM FOR SND 490 G DATED 24/8/2022

Dear Yan

On behalf of Service Advisor:Kee Siang

Kindly assist to expedite on repair approval.

Note: Vehicle is in workshop.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 29 August 2022 9:53 AM

To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN POLICY CLAIM FOR SND 490 G DATED 24/8/2022

Dear Yan

On behalf of Service Advisor:Kee Siang

Kindly advise on repair approval.

Note: Vehicle is in workshop.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

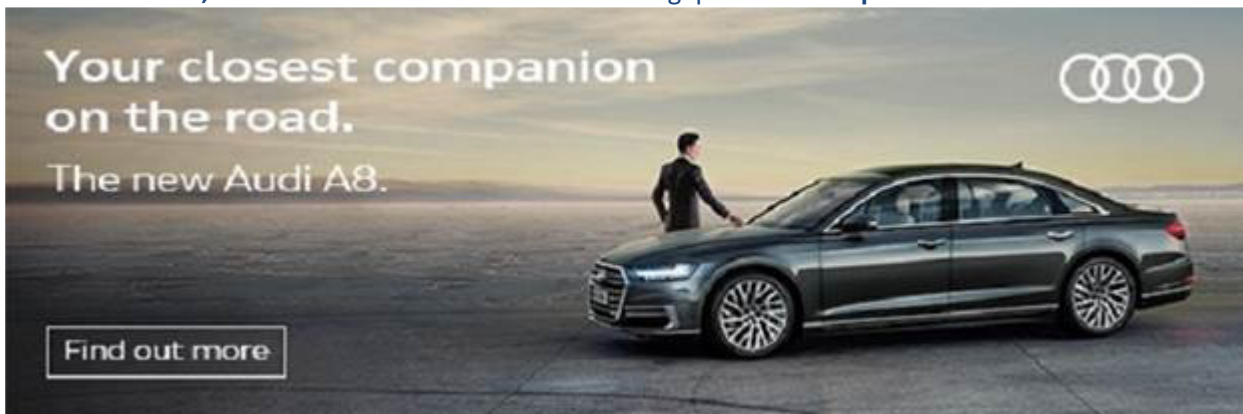
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 26 August 2022 1:28 PM

To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN POLICY CLAIM FOR SND 490 G DATED 24/8/2022

Dear Yan,

Attached above is the Estimate for your kind reference.

Kindly assist follow up direct settlement.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 25 August 2022 11:32 AM

To: 'Claims' <claims@premiumauto.com.sg>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Subject: RE: OWN POLICY CLAIM FOR SND 490 G DATED 24/8/2022

Dear George,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 25 August 2022 11:10 AM
To: sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN POLICY CLAIM FOR SND 490 G DATED 24/8/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and necessary documents for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 26/08/2022 @2pm. Benoi. Vehicle Tow In.

Thank you.

Best regards,
George Wong
Claims advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you