

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : SHD 4648 P
Your Ref : GBD 5048 K

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 26.08.2022 @ 0840 hrs along AYE Twds Tuas Before Exit 8 involving vehicles
SHD 4648 P and GBD 5048 K

We refer to the above-mentioned accident.

We are claiming as per below: -

| | |
|--|---------------------|
| 1. Repair Cost-Part by part (With GST) | \$ 18,504.71 |
| 2. Loss of Income for 13 Days x \$80/ per day | \$ 1,040.00 |
| 3. Loss of Rental for 13 Days x \$125.19/ per day (With GST) | \$ 1,627.47 |
| 4. LTA/GIA Search fee | \$ 7.45 |
| 5. Towing Fee | \$ 80.00 |
| TOTAL | \$ 21,259.63 |

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 26.08.2022 @ 0840 hrs along AYE Twds Tuas Before Exit 8 involving vehicles SHD 4648 P and GBD 5048 K

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHD 4648 P** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHD 4648 P**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 03 day of 08 (month) 2023 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Joseph (A) Cpr 3 August 2023
Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: **199303821R**

*The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document!*

[Signature]
Signed by Bifrost Auto Pte Ltd

Name: **Joseph Koh**



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00131062106 Claim No : SNM22D206095/C02/KHONGLH
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : **S\$20,869.63**
SINGAPORE DOLLAR TWENTY THOUSAND EIGHT HUNDRED SIXTY NINE
AND CENTS SIXTY THREE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD4648P
Insured Vehicle No. : GBD5048K

Date of Loss : 26/08/2022
Place of Accident : AYE TOWARDS GUL CRESCENT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOCK KEONG ENGINEERING PTE LTD
Driver Name : CHANDRA BOSE LOGANATHAN

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.


| | | |
|--|------------|------------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 18,504.71 |
| (3) Loss of Use /Rental/Earning | S\$ | 2,277.47 |
| (4) CIA/Police Reports/- Investigation Results/Search Fees | S\$ | 7.45 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | 80.00 |
| (7) Cost including Disbursement | S\$ | |
| | | ===== |
| TOTAL | S\$ | 20,869.63 |
| | | ===== |

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

COMFORT TRANSPORTATION PTE LTD
CO, REG. NO. 199303821R

Signature

 Phang (S) CTR 3 August 2023

Date

: 03/08/2023

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are exclude
from the ambit and application of this document"

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2308016
Inv. Date : 04-08-2023
Ref : 26.08.2022
Terms : 30 Days
Veh. No. : SHD 4648 P
Make & Model : Hyundai / Ioniq / CTPL

| # | Description | Qty | Rate | Total | Tax |
|---|---|-----|-------------|-------------|------------|
| 1 | PART BY PART REPAIR AS RECOMMEDED BY SURVEYOR | 1.0 | \$17,294.12 | \$17,294.12 | \$1,210.59 |

Subtotal for invoice : S\$17,294.12
GST (7.0%) : S\$1,210.59
Total : S\$18,504.71

I agree to the price as listed above and affirm that the goods are received in good condition.

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT22080446

Date: 13 September 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/08/2022 @ 08:40 hrs
ALONG AYE TWDS TUAS BEF EXIT 8
INVOLVING GBD5048K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4648P** (the "Taxi"). The Taxi was hired to **NG HOCK LEE IC NO SXXXX138D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHD 4648

305527876

[illegible]

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Aug 2022 / 12:50:27

Receipt Date/Time : 26 Aug 2022 / 12:50:27

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220826-001947

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|---|---|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - GBD5048K | | | | |
| As at 26 Aug 2022/08:40:00 | | | | |
| Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD | | | | |
| 1 | Insurance Enquiry - GBD5048K Enquiry Fee 20220826124816949865 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | | 0.04 |
| Total Amount Payable | | | | 7.45 |
| Paid By | | | | |
| 542550XXXXXX9955 | | eNETS Credit Card | | 7.45 |
| Total | | | | 7.45 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 7.45 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. **224521**

Date: 26/08/2022

寶號

Messrs: Bifrost Auto P L

車號

Vehicle No: END 4648 P

車型

Model No: 1041Q

時間(日/夜)

Time (day/night): _____ Contact No: _____

由

Location: ANE TUAS before Exit 8

到

To: Joyang comfort

Cash \$:

80.00/xx

其他

Others: _____

經手人

Authorised By: _____

Tow Truck

Driver Name: df

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 27 September 2022 2:27 PM
To: admin@hockkeong.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING GBD5048K(CHINA TAIPING) AND SHD4648P AT/ALONG AYE TWDS GUL CRESCENT ON 26/08/2022

HOCK KEONG ENGINEERING PTE LTD
Driver: CHANDRA BOSE LOGANATHAN

[By Email Only]

Dear Sir/Madam,

You Ref: GBD5048K
Our Ref: CC6/CTI22008315/pa3
ACCIDENT INVOLVING GBD5048K(CHINA TAIPING) AND SHD4648P AT/ALONG AYE TWDS GUL CRESCENT ON 26/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD4648P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 10 July 2023 6:48 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] : SNM22D206095/C02/KHONGLH - Direct Settlement - Accident Involving GBD5048K (OI) and SHD4648P (TP : LKK REF - CC6/CTI22008315/pa3) on 26/08/2022

Dear Hsiao Tong,

Please proceed as per mandate request.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|---------------------|------------------------------------|
| 1. Cost of Repair (with 7% GST) | \$ 36,322.63 | \$ 18,504.71 (\$17,294.12 + 7%GST) |
| 2. Loss of RENTAL (13days x \$125.19) | \$ 1,627.47 | \$ 1,627.47 (13DAYS X \$125.19) |
| 3. Loss of Income (13days x \$80.00) | \$ 1,040.00 | \$ 650.00 (13days x \$50.00) |
| 4. LTA/ GIA Search Fee | \$ 7.45 | \$ 7.45 |
| 5. Towing Fee | \$ 80.00 | \$ 80.00 |
| Total | \$ 39,077.55 | \$ 20,869.63 |

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lynn Khong
Sent: Tuesday, July 4, 2023 9:52 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] : SNM22D206095/C02/KHONGLH - Direct Settlement - Accident Involving GBD5048K (OI) and SHD4648P (TP : LKK REF - CC6/CTI22008315/pa3) on 26/08/2022

Dear Hsiao Tong,

Pending mandate approval.

Seek TP to hold hands.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, May 28, 2023 12:18 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: [SEEK MANDATE] : SNM22D206095/C02/KHONGLH - Direct Settlement - Accident Involving GBD5048K (OI) and SHD4648P (TP : LKK REF - CC6/CTI22008315/pa3) on 26/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please advise mandate. Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 May 2023 2:33 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE] : SNM22D206095/C02/KHONGLH - Direct Settlement - Accident Involving GBD5048K (OI) and SHD4648P (TP : LKK REF - CC6/CTI22008315/pa3) on 26/08/2022

Dear Dear Sirs,

We refer to our mandate request below.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, April 11, 2023 11:15 AM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [SEEK MANDATE] : SNM22D206095/C02/KHONGLH - Direct Settlement - Accident Involving GBD5048K (OI) and SHD4648P (TP : LKK REF - CC6/CTI22008315/pa3) on 26/08/2022

Your ref: **SNM22D206095/C02/KHONGLH**

LKK ref : CC6/CTI22008315/Dpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD5048K(CHINA TAIPING) AND SHD4649P(TP) ON 26/08/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he lost control and hit onto third party vehicle.

We seek your approval to offer repairer "**BIFROST AUTO PTE LTD**" at **\$20,869.63(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|---------------------|------------------------------------|
| 1. Cost of Repair (with 7% GST) | \$ 36,322.63 | \$ 18,504.71 (\$17,294.12 + 7%GST) |
| 2. Loss of RENTAL (13days x \$125.19) | \$ 1,627.47 | \$ 1,627.47 (13DAYS X \$125.19) |
| 3. Loss of Income (13days x \$80.00) | \$ 1,040.00 | \$ 650.00 (13days x \$50.00) |
| 4. LTA/ GIA Search Fee | \$ 7.45 | \$ 7.45 |
| 5. Towing Fee | \$ 80.00 | \$ 80.00 |
| Total | \$ 39,077.55 | <u>\$ 20,869.63</u> |

Surveyor recommended 12days for repair + 1SUNDAY = 13DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, September 22, 2022 5:59 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: SNM22D206095/C02/KHONGLH - Direct Settlement - Accident Involving GBD5048K (OI) and SHD4648P (TP :
LKK REF - CC6/CTI22008315/pa3) on 26/08/2022

This is a Secure PDF message. This email has been protected as an encrypted PDF document.

Please retrieve the PDF password from <https://se-password.secureage.com/#/?id=3d3722e0-8d03-453c-bcf4-1f582287a67d> and open the encrypted PDF attachment to view your secure message. If you have problem accessing the encrypted message, please contact the sender of the message.