

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Gan Kwai Leng (Strides Automotive Services Pte Ltd) <[KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)>

**Sent:** Thursday, 24 November 2022 11:35 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT)

**WITHOUT PREJUDICE**

Dear Sirs,

We claim on behalf of Strides Taxi Pte Ltd, owner of the vehicle registration number SHB6000E. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses.

Cost of Repair	\$ 9,372.15
Loss of Rental	\$ 1,409.73 ( 15.5 days x \$90.95 )
Loss of Income	\$ 660.00 ( 11.0 days x \$60.00 )
LTA Search Fee	\$ 2.00
<b>Total</b>	<b>\$11,443.88</b>

We enclose the following documents:

- Repair Invoice
- GIA report
- Proof of Rental Rate Letter
- Letter of Authorisation
- Laid Up Report

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to STRIDES TAXI PTE LTD.

Thanks & Regards,

*Joey Gan*

Claims and Insurance Agency

Direct line +65 6455 0166 | Email: [KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)



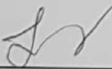
## AUTHORIZATION TO ACT


We, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB6000E (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no SHB6000E that was damaged pursuant to the accident which occurred on 25/08/2022 (date) along PIE TO UPPER SERANGOON EXIT (location) involving vehicle no/s GZ5489X ("the accident").

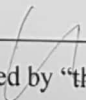
We further authorize the workshop to settle our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of our claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.


We further acknowledge that any settlement the workshop may reach on our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of June (month) 2023 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)



  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)





## LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026196  
DATE : 16 June 2023

### DISCHARGE VOUCHER

I/We, STRIDES TAXI PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SHB6000E the sum of Singapore Dollar Eleven Thousand Two Hundred Eighty Eight And Cents Forty Only (\$11,288.40) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHB6000E and GZ5489X on 25/08/2022 along/at PIE TO UPPER SERANGOON EXIT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ XFERNO FIRE PROTECTION PTE LTD AND/OR RAHMAN MD ABDUR) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "STRIDES TAXI PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date



20/06/23

.....  
Name of vehicle owner /Date

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #09-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV221100146  
Date : 15.11.2022  
Vehicle No. : SHB6000E  
Your Ref No. : TAX/08/22/2069  
Our Ref No. : 24116046  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
GEAR SUB ASM-STRG	0.00	\$ 979.99	0.00	\$ 0.00	\$ 0.00
LINK-FRT STAB SHAF	0.00	\$ 99.53	0.00	\$ 0.00	\$ 0.00
SHAFT-FRT STAB	0.00	\$ 218.40	0.00	\$ 0.00	\$ 0.00
SHAFT ASM-FRT WHL DRV HALF - LH	0.00	\$1635.80	0.00	\$ 0.00	\$ 0.00
ROD ASM-STRG LNKG OTR TIE - LH	1.00	\$ 129.06	(10.00 )	\$ 12.91	\$ 116.15
ROD ASM-STRG LNKG INR TIE	1.00	\$ 196.56	(10.00 )	\$ 19.66	\$ 176.90
BOOT KIT-S/GR	1.00	\$ 29.22	(10.00 )	\$ 2.92	\$ 26.30
BRACKET ASM-HDLP UPP - LH	1.00	\$ 22.57	(10.00 )	\$ 2.26	\$ 20.31
SHAFT ASM-FRT WHL DRV HALF - LH	0.00	\$1635.80	0.00	\$ 0.00	\$ 0.00
STRUT-FRT SUSP - LH	1.00	\$ 522.29	(10.00 )	\$ 52.23	\$ 470.06
ARM ASM-FRT LWR CONT - LH	1.00	\$ 400.92	(10.00 )	\$ 40.09	\$ 360.83
KNUCKLE ASM-STRG - LH	1.00	\$ 252.41	(10.00 )	\$ 25.24	\$ 227.17
BEARING -S/KNU	1.00	\$ 452.09	(10.00 )	\$ 45.21	\$ 406.88
BRACKET-F/FDR FRT LWR -LH	1.00	\$ 15.80	(10.00 )	\$ 1.58	\$ 14.22
HOOD ASM	1.00	\$2407.29	(10.00 )	\$ 240.73	\$ 2166.56
HINGE ASM-HOOD - RH	1.00	\$ 54.81	(10.00 )	\$ 5.48	\$ 49.33
HINGE ASM-HOOD - LH	1.00	\$ 54.81	(10.00 )	\$ 5.48	\$ 49.33
WEATHERSTRIP ASM-HOOD RR	0.00	\$ 20.80	0.00	\$ 0.00	\$ 0.00
BUMPER-HOOD	0.00	\$ 6.00	0.00	\$ 0.00	\$ 0.00
HOOD INSULATOR-F/CMPT	0.00	\$ 70.92	0.00	\$ 0.00	\$ 0.00
FENDER ASM-FRT-RH	1.00	\$ 379.81	(100.00)	\$ 379.81	\$ 0.00
FENDER ASM-FRT - L	1.00	\$ 379.81	(10.00 )	\$ 37.98	\$ 341.83
BRACKET-F/FDR FRT LWR -LH	0.00	\$ 15.80	0.00	\$ 0.00	\$ 0.00
INSULATOR ASM-F/FDR -LH	0.00	\$ 29.22	0.00	\$ 0.00	\$ 0.00
INSULATOR ASM-F/FDR MID -LH	0.00	\$ 8.94	0.00	\$ 0.00	\$ 0.00

### Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

#### By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Nov 16, 2022 11:45 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.



Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592**Tax Invoice**GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV221100146  
Date : 15.11.2022  
Vehicle No. : SHB6000E  
Your Ref No. : TAX/08/22/2069  
Our Ref No. : 24116046  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
DOOR ASM-FRT SI - LH	1.00	\$2338.76	(100.00)	\$2338.76	\$ 0.00
STICKER STRIDES TAXI ( DOOR )	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
MODULE-FRT END	0.00	\$ 295.26	0.00	\$ 0.00	\$ 0.00
BRACKET ASM-HDLP UPP - LH	0.00	\$ 22.57	0.00	\$ 0.00	\$ 0.00
BRACKET ASM-HDLP UPP - RH	0.00	\$ 22.57	0.00	\$ 0.00	\$ 0.00
LINER ASM-FRT W/H - LH	1.00	\$ 125.22	(10.00 )	\$ 12.52	\$ 112.70
FASCIA-FRT BPR	1.00	\$ 721.66	(10.00 )	\$ 72.17	\$ 649.49
GRILLE-FRT BPR FASCIA LOWER	0.00	\$ 149.03	0.00	\$ 0.00	\$ 0.00
FINISHER-FRT BPR LOWER - LH	1.00	\$ 20.38	(10.00 )	\$ 2.04	\$ 18.34
COVER-FRT FOG LP - LH	1.00	\$ 40.25	(10.00 )	\$ 4.02	\$ 36.23
FINISHER-FRT FOG LP CVR - LH	1.00	\$ 47.32	(10.00 )	\$ 4.73	\$ 42.59
BRACKET-FRT BPR FASCIA - LH	1.00	\$ 23.09	(10.00 )	\$ 2.31	\$ 20.78
FINISHER-FRT BPR - LH	1.00	\$ 98.80	(10.00 )	\$ 9.88	\$ 88.92
SUPPORT-FRT BPR FASCIA UPR	0.00	\$ 172.33	0.00	\$ 0.00	\$ 0.00
PANEL ASM-LEG CTHR	0.00	\$ 131.04	0.00	\$ 0.00	\$ 0.00
BAR ASM-FRT BPR IMP	0.00	\$ 624.00	0.00	\$ 0.00	\$ 0.00
GRILLE ASM-RAD	0.00	\$ 978.02	0.00	\$ 0.00	\$ 0.00
COVER-F/CMPT ORNA	0.00	\$ 217.67	0.00	\$ 0.00	\$ 0.00
BRACKET-F/CMPT TR PLT	0.00	\$ 44.51	0.00	\$ 0.00	\$ 0.00
HEADLAMP ASM -LH	1.00	\$1098.86	(10.00 )	\$ 109.89	\$ 988.97
STRUT-FRT SUSP - LH	0.00	\$ 522.29	0.00	\$ 0.00	\$ 0.00
MOUNT ASM-FRT SUSP STRUT	0.00	\$ 184.29	0.00	\$ 0.00	\$ 0.00
ARM ASM-FRT LWR CONT - LH	0.00	\$ 400.92	0.00	\$ 0.00	\$ 0.00
KNUCKLE ASM-STRG - LH	0.00	\$ 252.41	0.00	\$ 0.00	\$ 0.00
BEARING -S/KNU	0.00	\$ 452.09	0.00	\$ 0.00	\$ 0.00
WHEEL	1.00	\$ 618.07	(10.00 )	\$ 61.81	\$ 556.26

**Payment Instructions**

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

**By Bank Transfer:**

Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Nov 16, 2022 11:45 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083532

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV221100146  
Date : 15.11.2022  
Vehicle No. : SHB6000E  
Your Ref No. : TAX/08/22/2069  
Our Ref No. : 24116046  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
HORN ASM-GENERIC (HIGH NOTE)	0.00	\$ 45.87	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 7000.15
<b>Labour</b>					
TO REPAIR FRONT LH PORTION	1.00	\$ 750.00	0.00	\$ 0.00	\$ 750.00
<b>Others</b>					
TO RESPRAY FRONT BUMPER	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESPRAY FRONT HOOD	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESPRAY FRONT FENDER RH	0.00	\$ 428.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESPRAY APRON PANEL LH	0.00	\$ 230.00	0.00	\$ 0.00	\$ 0.00
TOWING CHARGE	1.00	\$ 112.00	0.00	\$ 0.00	\$ 112.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO REPLACE SUNDRY PARTS	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO CHECK & RESET SYSTEM FUNCTION	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
ISOLATED OF (EV) (NET)	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
TO REMOVE AND REFIX UNDERCARRIAGE	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00

GRAND TOTAL \$ 9,372.15

Remark :

Make/Model : MG5

Accident Date : 25.08.2022

### Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Nov 16, 2022 11:45 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

**Laid Up Report**

Accident Start Date : 01/08/2022  
Accident End Date : 27/09/2022

Date Generated : 01/11/2022  
User Name : GanKwaiLeng

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/22/2069	SHB6000E	Strides Taxi Pte Ltd	MORRISGARAGES	MG5	24116046	25/08/2022 1:32 PM	10/09/2022 8:26 AM

# **STRIDES**

TAXI

Our Ref : TAX/08/22/2069/JG

Date : 24/11/2022

To : Claims Department

From : Strides Taxi

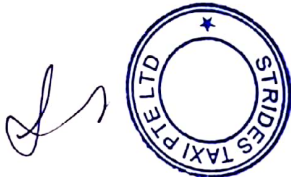
**ACCIDENT INVOLVING SHB6000E AND GZ5489X ON 25/08/2022 ALONG PIE  
TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT)**

## **CONFIRMATION OF TAXI RENTAL**

This is to confirm the daily taxi rental rate for taxi registration no. SHB6000E is \$90.95/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.

A handwritten signature in blue ink is positioned to the left of a circular blue stamp. The stamp contains the text "STRIDES TAXI PTE LTD" around the perimeter and a small star at the top.

For Manager  
Strides Taxi Pte Ltd



INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GZ5489X

Date of Accident

25/08/2022



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance \_\_\_\_\_ **Lonpac Insurance Bhd**

Period of Insurance \_\_\_\_\_ **10/06/2022 - 09/06/2023**

Requested By \_\_\_\_\_ **SHANTI B THAIYAL NAYAGI (S...**

Requested Date \_\_\_\_\_ **26/08/2022 08:54**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAUTO)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Wednesday, 14 June 2023 5:18 pm  
**To:** EzLyna (LKKAUTO); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / Our Ref: 22/22/22/VC05/026196 - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT \*\*\* LKK REF: CC4/LPC22008308/Tea3

## Lonpac External - General

## Lonpac External - General

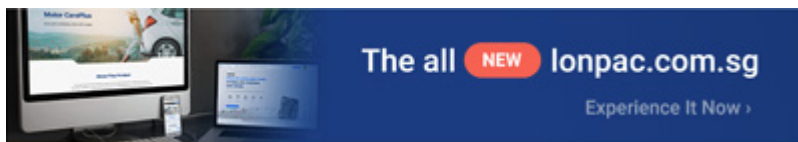
Dear Ezlyna,

Kindly note that our reference should be 22/22/22/VC05/026196. I have changed it in the subject title.

Please proceed as recommended.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Friday, June 2, 2023 4:36 PM  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / Our Ref: 22/22/22/VC5/026196 - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT \*\*\* LKK REF: CC4/LPC22008308/Tea3

Dear Kenny,

Your Ref: 22/22/22/VC5/026196

We refer to the above matter and your email below.

**ACCIDENT INVOLVING GZ5489X AND SHB6000E ON 25.08.2022**

We have highlighted to your good office on 26/08/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 21, OI lost control and collided onto 3 vehicles.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **Strides Automotive Service Pte Ltd** is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 26,534.67	\$ 9,372.15 (PBP)
2. Loss of Rental (15.5 days x \$90.95)	\$ 1,409.73	\$ 1,409.73
3. Loss of Income (11 days x \$60)	\$ 660.00	\$ 550.00 (11 days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 28,606.40</b>	<b><u>\$ 11,333.88</u></b>

\*8 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** EzLyna (LKKAuto)

**Sent:** Wednesday, March 15, 2023 4:16 PM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 22/22/22/VC5/026196 - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT \*\*\* LKK REF: CC4/LPC22008308/Tea3

Dear Kenny,

We refer to your email below.

Sorry for the delay. Will expedite on the report & submit to you soon. Thank you.

With warmest regards,  
Ezlyna

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Wednesday, March 15, 2023 11:44 AM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Our Ref: 22/22/22/VC5/026196 - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT \*\*\* LKK REF: CC4/LPC22008308/Tea3

## Lonpac External - General

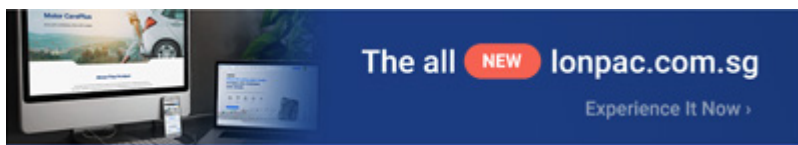
Dear Team

Appreciate if you can let us have the mandate for the above case.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Friday, November 25, 2022 4:06 PM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT) \*\*\* LKK REF: CC4/LPC22008308/Tea3

Dear Kenny,

We refer to your email below.

We are pending report and will submit with Letter of Demand to seek mandate from you soon.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 24 November 2022 3:36 PM

**To:** 'KENNY LIM CHING GHEE' <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT) \*\*\* LKK REF: CC4/LPC22008308/Tea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi CS team,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 24 November 2022 12:04 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT)

**Lonpac External - General**



Our Ref: 22/22/22/VC05/026196 ( Kenny 's case)

Please forward the email to the case handler.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Gan Kwai Leng (Strides Automotive Services Pte Ltd) <[KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)>

**Sent:** Thursday, 24 November 2022 11:35 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT)

**WITHOUT PREJUDICE**

Dear Sirs,

We claim on behalf of Strides Taxi Pte Ltd, owner of the vehicle registration number SHB6000E. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses.

Cost of Repair	\$ 9,372.15
Loss of Rental	\$ 1,409.73 ( 15.5 days x \$90.95 )
Loss of Income	\$ 660.00 ( 11.0 days x \$60.00 )
LTA Search Fee	\$ 2.00
<b>Total</b>	<b>\$11,443.88</b>

We enclose the following documents:

- Repair Invoice
- GIA report
- Proof of Rental Rate Letter
- Letter of Authorisation
- Laid Up Report

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to STRIDES TAXI PTE LTD.

Thanks & Regards,

*Joey Gan*

Claims and Insurance Agency

Direct line +65 6455 0166 | Email: [Kwaileng.Gan@strides.com.sg](mailto:Kwaileng.Gan@strides.com.sg)

