

EzLyna (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 14 June 2023 5:18 pm
To: EzLyna (LKKAUTO); MT_Claim_SG
Cc: Admin A
Subject: RE: {SEEK MANDATE} / Our Ref: 22/22/22/VC05/026196 - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT *** LKK REF: CC4/LPC22008308/Tea3

Lonpac External - General

Lonpac External - General

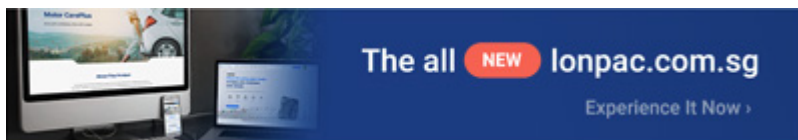
Dear Ezlyna,

Kindly note that our reference should be 22/22/22/VC05/026196. I have changed it in the subject title.

Please proceed as recommended.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, June 2, 2023 4:36 PM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / Our Ref: 22/22/22/VC5/026196 - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT *** LKK REF: CC4/LPC22008308/Tea3

Dear Kenny,

Your Ref: 22/22/22/VC5/026196

We refer to the above matter and your email below.

ACCIDENT INVOLVING GZ5489X AND SHB6000E ON 25.08.2022

We have highlighted to your good office on 26/08/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 21, OI lost control and collided onto 3 vehicles.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **Strides Automotive Service Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 26,534.67	\$ 9,372.15 (PBP)
2. Loss of Rental (15.5 days x \$90.95)	\$ 1,409.73	\$ 1,409.73
3. Loss of Income (11 days x \$60)	\$ 660.00	\$ 550.00 (11 days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 28,606.40	<u>\$ 11,333.88</u>

*8 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto)

Sent: Wednesday, March 15, 2023 4:16 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 22/22/22/VC5/026196 - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT *** LKK REF: CC4/LPC22008308/Tea3

Dear Kenny,

We refer to your email below.

Sorry for the delay. Will expedite on the report & submit to you soon. Thank you.

With warmest regards,
Ezlyna

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, March 15, 2023 11:44 AM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Our Ref: 22/22/22/VC5/026196 - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT *** LKK REF: CC4/LPC22008308/Tea3

Lonpac External - General

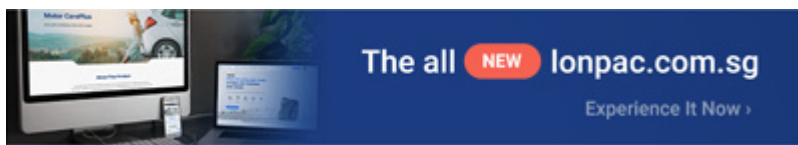
Dear Team

Appreciate if you can let us have the mandate for the above case.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Friday, November 25, 2022 4:06 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT) *** LKK REF: CC4/LPC22008308/Tea3

Dear Kenny,

We refer to your email below.

We are pending report and will submit with Letter of Demand to seek mandate from you soon.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 24 November 2022 3:36 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; CS A Team <cs-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT) *** LKK REF: CC4/LPC22008308/Tea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 24 November 2022 12:04 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT)

Lonpac External - General

Our Ref: 22/22/22/VC05/026196 (Kenny 's case)

Please forward the email to the case handler.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>

Sent: Thursday, 24 November 2022 11:35 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: TAX/08/22/2069/JG - Accident involving SHB6000E and GZ5489X on 25.08.2022 along PIE TOWARDS CHANGI AIRPORT (BEFORE CTE EXIT)

WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of Strides Taxi Pte Ltd, owner of the vehicle registration number SHB6000E. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses.

Cost of Repair	\$ 9,372.15
Loss of Rental	\$ 1,409.73 (15.5 days x \$90.95)
Loss of Income	\$ 660.00 (11.0 days x \$60.00)
LTA Search Fee	\$ 2.00
Total	\$11,443.88

We enclose the following documents:

- Repair Invoice
- GIA report
- Proof of Rental Rate Letter
- Letter of Authorisation
- Laid Up Report

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to STRIDES TAXI PTE LTD.

Thanks & Regards,

Joey Gan

Claims and Insurance Agency

Direct line +65 6455 0166 | Email: Kwaileng.Gan@strides.com.sg

