

## Hsiao Tong (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Thursday, 22 September 2022 11:17 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** FW: ACCIDENT INVOLVING VEHICLE SKK5374A (Mercedes B200) AND GZ5489X (Lonpac) on 25/08/2022 \*\*\* LKK REF: CC4/LPC22008305/pa3 Our Ref: 22/22/22/VC05/026196  
**Attachments:** TP GIA REPORT.pdf; Video from SHB6000E.mp4

## Lonpac External - Confidential

Hi Hsiao Tong,

As discussed, please re-direct the TP claim by SKK5374A to the insurer GX1279Y under BOLA 28(h). GX1279Y is insured with Income Insurance Limited.

### MATCHED REPORTS

Report ID	Insurer
SS2Y228P000A	MS First Capital
SJ0E228P0004	China Taiping Insurance
SN07228Q000B	Income Insurance

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

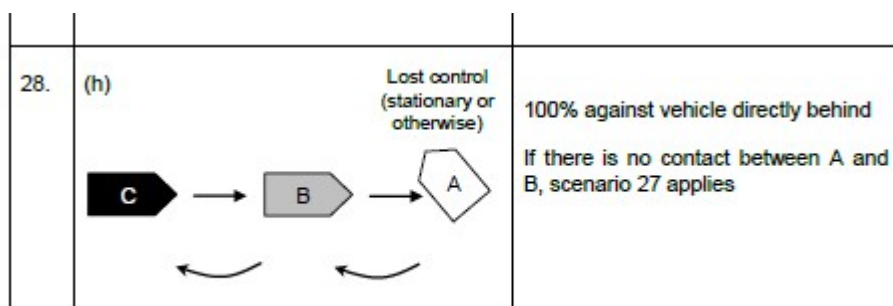
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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 20 September 2022 5:38 pm  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE SKK5374A (Mercedes B200) AND GZ5489X (Lonpac) on 25/08/2022 \*\*\* LKK REF: CC4/LPC22008305/pa3 Our Ref: 22/22/22/VC05/026196

Dear Sirs/mdm,

We refer to the above matter.

We have reviewed the matter and we are of the view that BOLA 28(h) is applicable. Third party(SKK5374A) should claim against GX1279Y.



In view of this, we seek approval to redirect the claim to the insurer of GX1279Y.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Monday, 29 August 2022 11:57 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE SKK5374A (Mercedes B200) AND GZ5489X (Lonpac) on 25/08/2022 \*\*\*

LKK REF: CC4/LPC22008305/pa3 Our Ref: 22/22/22/VC05/026196

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 28 August 2022 11:14 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE SKK5374A (Mercedes B200) AND GZ5489X (Lonpac) on 25/08/2022 \*\*\*  
LKK REF: CC4/LPC22008305/pa3

Dear Sir / Madam,

We refer to the above matter.

Please see attached TP video.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)

**Sent:** Friday, August 26, 2022 9:37 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE SKK5374A (Mercedes B200) AND GZ5489X (Lonpac) on 25/08/2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 26 August 2022 7:15 AM

**To:** [jin@jinauto.com.sg](mailto:jin@jinauto.com.sg)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: ACCIDENT INVOLVING VEHICLE SKK5374A (Mercedes B200) AND GZ5489X (Lonpac) on 25/08/2022

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Hong Guo,

Our insured has not lodged the report and we are unable to comment on liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

Aside to LKK – Attn : Yan

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** JIN AUTO SERVICES <[jin@jinauto.com.sg](mailto:jin@jinauto.com.sg)>

**Sent:** Thursday, 25 August 2022 5:35 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'jouis' <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>; [jordan@jinauto.com.sg](mailto:jordan@jinauto.com.sg)

**Subject:** ACCIDENT INVOLVING VEHICLE SKK5374A (Mercedes B200) AND GZ5489X (Lonpac) on 25/08/2022

**Without Prejudice**

Dear Sir/ Mdm,

Accident involving **SKK5374A** & **GZ5489X** on **25/08/2022**

We are assisting owner of **SKK5374A** handling his third party claim

recovery against **GZ5489X** (Your insured).

Kindly establish liability for direct settlement.

Please conduct Pre-repair survey at our workshop .

Best Regards,  
Hong Guo



[Jin Auto Services Pte Ltd](#)

Blk 14 Defu Lane 10 | #01-412 | Singapore 539195

Tel: 6289 8126 (24 hrs)

Fax: 6287 0590

Email: [jordan@jinauto.com.sg](mailto:jordan@jinauto.com.sg)

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 22 September 2022 11:43 AM  
**To:** Jouis  
**Cc:** Admin A  
**Subject:** Your Ref: SKK5374A // LKK Ref: CC4/LPC22008305/Upa3 [ACCIDENT INVOLVING GZ5489X(LONPAC) /SKK5374A/ OTHERS ON 25/08/2022]

Your Ref: **SKK5374A**

**Without Prejudice**

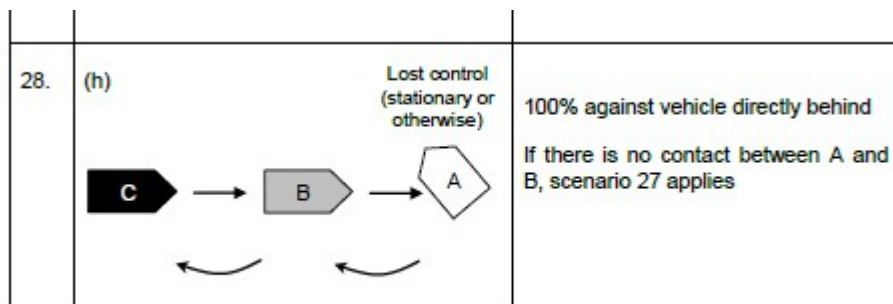
LKK Ref: CC4/LPC22008305/Upa3

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GZ5489X(LONPAC) /SKK5374A/ OTHERS ON 25/08/2022

We refer to the above matter.

We have reviewed the matter and we are of the view that BOLA 28(h) is applicable. Your client (SKK5374A) should claim against the insurer of GX1279Y(Income Insurance Limited).



Please re-direct your claim to the insurer of GX1279Y.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)