

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 12 May 2023 11:00 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

Hi Lyna

Please proceed to settle not more than **\$ 15,721.70.**

Please also obtain final repair bill.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, April 17, 2023 3:31 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

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Your ref: SNM22D205751/C02/SMV7575S/LEEPG
LKK ref : CC6/CTI22007770/Dga3

Dear Cecilia,

ACCIDENT INVOLVING SMV7575S (CHINA TAIPING) AND SHA2049Y (TP) ON 12/08/2022

We refer to the above matter.

It is a 3 vehicles chain collision under BOLA 28, OI was the last vehicle . We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$15,721.70 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 37,363.34	\$ 13,910.00 w/GST (L/Sum)
2. Loss of Rental (15 days x \$114.95)	\$ 1,724.25	\$ 1,724.25
3. Loss of Income (15 days x \$80)	\$ 1,200.00	\$ -
4. LTA Search fee	\$ 7.45	\$ 7.45
5. Towing charges	\$ 80.00	\$ 80.00
Total	\$ 40,375.04	\$ 15,721.70

Surveyor recommended 13 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, April 17, 2023 12:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

Hi LKK

The LOI for the hirer, Mr. Tan Kiamg San has been settled under his injury claim. Hence no LOI to be offered to CDGE under PD claim.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Cecilia Lee

Sent: Wednesday, August 17, 2022 3:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 17 August 2022 1:55 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D205751/C02/SMV7575S/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 17 August 2022 10:19 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search
- TP video footage
- Accident scene photo

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)