

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Date: Mon, 05 Sep 2022 11:42 +0800
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: gimsinsurance@tkbgroup.com
<gimsinsurance@tkbgroup.com>;
'WORKSORDER@TKBGROUP.COM'
<WORKSORDER@TKBGROUP.COM>
Subject: RE: OUR REF: SNM22D206082/C02/YP8925Z/LEWLC & YOUR REF: CC6/CTI22008300/ea3-SLR371R, TPP DIRECT SETTLEMENT
Attachments: 1 (Access the files in Attachments panel)

Hi Mei Kwan / Asher

Pls refer to attached GIA.

***The file has been encrypted with a password which will be sent in a separate email.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Tuesday, 30 August 2022 11:17 am
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; gimsinsurance@tkbgroup.com; 'WORKSORDER@TKBGROUP.COM' <WORKSORDER@TKBGROUP.COM>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM22D206082/C02/YP8925Z/LEWLC & YOUR REF: CC6/CTI22008300/ea3-SLR371R, TPP DIRECT SETTLEMENT

Hi Mei Kwan/Asher,

Insured yet to lodge report. Pls assist with the necessary.

Aside to M/s GIM'S INSURANCE AGENCY PTE LTD,

Pls refer to attached and advise insured/insured driver to lodge the accident report soonest possible.
Thank you.

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Regards,

Jenny Lew
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 29 August 2022 3:03 pm
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: OUR REF: SNM22D206082/C02/YP8925Z/LEWLC & YOUR REF: CC6/CTI22008300/ea3-SLR371R, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Please **revert to LKK Auto on D.S. SLR371R** soonest possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Sunday, August 28, 2022 9:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP8925Z (OI : CTI - TBA) and SLR371R (TP : LKK REF - CC6/CTI22008300/ea3) on 23/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)