

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, August 24, 2022 10:08 AM  
**To:** 'Claims Banca (Allianz Insurance Singapore)'; Admin A  
**Cc:** assignments  
**Subject:** RE: TP DS claim: [EXT] Re: FW: PRS for our client's vehicle SH 7718 A and your insured's vehicle SLA 5503 K on 20.08.2022

**Categories:** HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Tuesday, 23 August 2022 7:12 PM  
**To:** admin-a@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** assessment\_ltc@bifrostauto.com  
**Subject:** TP DS claim: [EXT] Re: FW: PRS for our client's vehicle SH 7718 A and your insured's vehicle SLA 5503 K on 20.08.2022

Internal

Your ref: SH 7718 A

Our ref: 2022 22006260FR-SLA5503K

*Dear Sirs,*

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.*

*Kindly engage with them to arrange for survey.*

*File: SH7718A(TP).pdf, SLA5503K(OI).pdf*

*Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=92f3412e-281d-4b8c-995d-7cea87912e4e-17d03820a4faa468>*

*Size: ~ 2 MByte, Download available until: 8/28/2022*

Please download the documents from this link below (For Survey)

Passwords will be sent in a separate email.

*Thank you.*

Best regards,

**Shanti. R**  
Claims Service  
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 | Singapore 068897  
Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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**From:** Assessment Dept <[assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)>  
**Sent:** Tuesday, August 23, 2022 9:47 AM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Claims Dept <[claims\\_ltr@bifrotauto.com](mailto:claims_ltr@bifrotauto.com)>; Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Claims Dept <[claims\\_lts@bifrotauto.com](mailto:claims_lts@bifrotauto.com)>; Claims Dept <[claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com)>; Ms Lim <[claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com)>  
**Subject:** [EXT] Re: FW: PRS for our client's vehicle SH 7718 A and your insured's vehicle SLA 5503 K on 20.08.2022

Without Prejudice

Dear Shanti

Our client selects LKK Auto Consultants Pte Ltd. Please find attached GIA report.

Taxi in workshop. For your necessary actions.

Thank you and Best Regards  
Mr Yee  
Assessment Dept  
BIFROST AUTO PTE LTD  
O: 62436687

On Mon, 22 Aug 2022 at 23:03, Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

Your ref: SH 7718 A

Our ref: 2022 22006260FR-SLA5503K

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd

A-PAC Adjusters & Surveyors Pte Ltd

Form Team Consultancy Pte Ltd

LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti.R

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63958973 | [www.allianz.sg](http://www.allianz.sg)

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**From:** Assessment Dept <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)>  
**Sent:** Monday, August 22, 2022 2:20 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>; Claims Dept <[claims\\_lts@bifrostable.com](mailto:claims_lts@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>; Ms Lim <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>  
**Subject:** [EXT] PRS for our client's vehicle SH 7718 A and your insured's vehicle SLA 5503 K on 20.08.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Wong Chang Kueng, to notify you of the aforesaid accident involving our client's vehicle SH 7718 A and your insured's vehicle SLA 5503 K on 20.08.2022.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SLA 5503 K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : **22.08.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687