



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 11/01/2023
Your Ref : CC4/AIS22008291/Aea3 (SLD1074S)
To : ALLIANZ INSURANCE SINGAPORE PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE SMT9841X & SLD1074S ON 18/08/2022 AT ALONG CTE TOWARDS SLE/TPE BEFORE ANG MO KIO AVENUE 1 EXIT.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.238009 @ S\$8,100.00 (Inclusive of 8% GST)
- 2) Loss of Use @ S\$1,800.00 (9 Days x S\$200)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

The Minister for Finance announced that the GST rate will be increased from 7% to 8% with effect from 1st January 2023. Our Company's invoices issued will be with GST 8% from 1st January 2023.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : Simple Lim Xue Jing
Address : BLK 776 PASIR RIS STREET 71
#11-404 S(510776)
Contact No : _____

TO: Allianz Insurance Singapore Pte Ltd.

Dear Sirs,

ACCIDENT INVOLVING SMT 9841X AND SLD 10745 ON 18/08/2022
AT/ALONG CTE Towards SLE/TPF Before Ang Mo Kio Ave 1 Exit.

I/We, Simple Lim Xue Jing, am/are the
registered owner of motor car no. SMT 9841X

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you.



Signature of Claimant





Witness By



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD

#09-01

SINGAPORE 068897

INVOICE No : TI 239030

PB No : 238009

Date : 23-March-2023

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SMT 9841X

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 7,500.00
SUB-TOTAL		7,500.00
GST 8%		600.00
TOTAL		\$ 8,100.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Aug 2022 / 12:13:56

Receipt Date/Time : 19 Aug 2022 / 12:13:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220819-001580

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLD1074S

As at 18 Aug 2022/18:20:00

Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.

1	Insurance Enquiry - SLD1074S Enquiry Fee 20220819121255857820	7.00	0.49	7.49
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Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

20220819121305234 Direct Debit: eNETS Debit
(Internet Banking) 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 23 March 2023 10:33 AM
To: Hsiao Tong (LKKAuto)
Cc: CS A Team; Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle SMT9841X & SLD1074S on 18/08/2022
Attachments: TI239030 for SMT9841X (SMG238009).pdf

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**
Our Ref: **SMT9841X**

Dear Sir/Madam,

We refer to your email, please find attached **Tax Invoice** for your kind onward action.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle SMT9841X shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident on 18/08/2022.

We append below our bank detail for your necessary action:

1. Beneficiary Name : **MG SOLUTION PTE LTD**
2. Beneficiary Address : **23, Kaki Bukit Avenue 4, #02-03B, AAS Kaki Bukit Centre, Singapore 415933**
3. Account No : **Current A/C No. 608-006425-001**
4. Bank Name : **OCBC Bank**
5. Bank Address : **204 Bedok North Street 1, #01-403/405/407, Singapore 460204**
6. Bank Code : **7339**
7. Branch Code : **608**
8. Bank Swift Code : **OCBCSGSG**
9. PayNow to UEN No : **201427944N**
10. Remittance notification to be send to - mg3solution@gmail.com

Thank you.

Best Regards,

Ms Wong

MG Solution Pte Ltd

E: mg3solution@gmail.com

T: 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Thu, Mar 23, 2023 at 8:01 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$8,527.45(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **REPAIR TAX INVOICE** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **18 AUG 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Tuesday, March 21, 2023 3:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SMT9841X & SLD1074S on 18/08/2022

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

We refer to our email dated 15/03/2023, we accept the offer at \$8,527.45.

Please kindly let us have your **DV** soonest.

Thank you.

Best Regards,

Ms Wong

MG Solution Pte Ltd

E: mg3solution@gmail.com

T: 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Wed, Mar 15, 2023 at 11:52 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

We refer to your email, we accept the offer at \$8,527.45.

Please kindly let us have your **DV** soonest.

Thank you.

Best Regards,

Ms Wong
MG Solution Pte Ltd
E: mg3solution@gmail.com
T: 6243 1373 F: 6243 1376 HP: 8121 1373
23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Tue, Mar 14, 2023 at 10:43 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at \$8,527.45(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: MG Solution <mg3solution@gmail.com>
Sent: Monday, March 6, 2023 12:17 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: 3rd Party Claim for Accident involving Vehicle SMT9841X & SLD1074S on 18/08/2022

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

We refer to your email, we would like to counter propose as per below:

COR: \$8,100.00 (Inclusive of gst 8%) - Agreed

LOU: \$540.00 (9 days x \$60) - Request: including of 4 PRI: 19/08/2022 to 22/08/2022

LTA : \$7.45 (Inclusive of GST) - Agreed

Total: \$3,647.45

Thank you.

Best Regards,

Ms Wong
MG Solution Pte Ltd
E: mg3solution@gmail.com
T: 6243 1373 **F:** 6243 1376 **HP:** 8121 1373
23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Mon, Mar 6, 2023 at 11:32 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

DEAR SIRs,

We refer to the above matter.

We propose settlement at **\$8,467.45(all-in)**.

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, March 3, 2023 11:09 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SMT9841X & SLD1074S on 18/08/2022

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

Please refer to the email below, as we have sent out our **LOD** previously to your side on 17/01/2023.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Thank you.

Best Regards,

Ms Wong

MG Solution Pte Ltd

E: mg3solution@gmail.com

T: 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Tue, Jan 17, 2023 at 12:25 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Thank you.

Best Regards,

Ms Wong

MG Solution Pte Ltd

E: mg3solution@gmail.com

T: 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

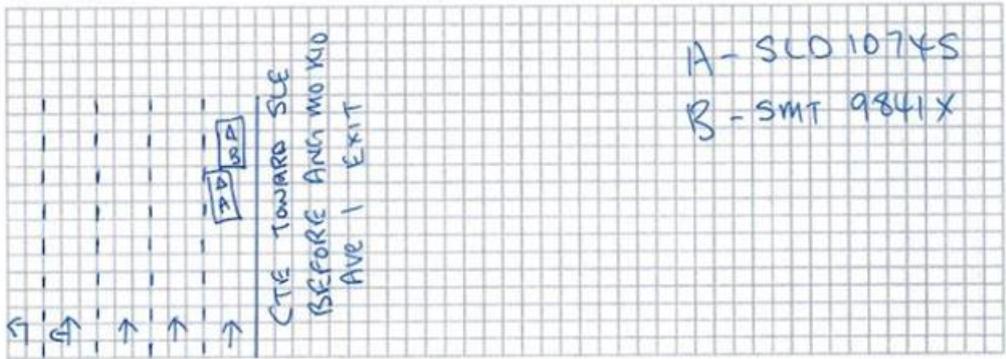
On Sat, Aug 27, 2022 at 4:53 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident
On the stated dates, times and location
I vehicle 'A' was driving along CTE Towards SLE Before
Ang mo Kio Ave 1 exit, the vehicle in front of me was
moving and suddenly brake, as such I am unable to
stop in time and collided onto the rear left portion
of vehicle 'B'. that all

Please note that for liability, claim negotiation and settlement, please contact **Asher via email, DID : 6841 6051.**

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Monday, August 22, 2022 9:37 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: SMT9841X(PRE-INSPECTION) ; YOUR REF : SLD1074S (ALLIANZ) - DOA ON 18/08/2022

Dear Sir/Madam,

Please refer to the attached file and arrange pre-inspection. (CAR IN)

We would like to check if a report has been made by your insured. If yes, kindly let us have a copy of your insured statement.

**NOTE : LAST FRIDAY SEND EMAIL ON 19/8/22 13:02PM (HEADING WRITE
WRONG : SNC3808K(PRE-INSPECTION) ; YOUR REF : SKJ2829E
(ALLIANZ) - DOA ON 26/06/2022.**

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 1 February 2023 8:34 AM
To: LUSIONT96@GMAIL.COM
Subject: ACCIDENT INVOLVING SLD1074S(ALLIANZ) AND SMT9841X AT/ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVENUE 1 EXIT ON 18/08/2022

HAMSTER CAR RENTAL PTE LTD
DRIVER: WU YUHUAN

[By Email Only]

Dear Sir/Madam,

You Ref: SLD1074S
Our Ref: CC4/AIS22008291/Aea3
ACCIDENT INVOLVING SLD1074S(ALLIANZ) AND SMT9841X AT/ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVENUE 1 EXIT ON 18/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMT9841X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Aug 2022 16:56	Clim Dtl Modified	Insured Name: -> HAMSTER CAR RENTAL PTE LTD. Insured ID: -> 201917175G. Claimant's Name: -> SIMPLE LIM XUE JING. Claimant's ID: -> S9231354I.	[A] HOW MEI KWAN
2	27 Aug 2022 16:56	Clim Veh Model Changed	(204229) MERCEDES-BENZ GLA180 1.6 (A).	[A] HOW MEI KWAN
3	27 Aug 2022 16:56	Clim Created	Reg No: SMT9841X. Acct Date: 2022/08/18. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: MG Solution Pte Ltd (HQ)	[A] HOW MEI KWAN
4	27 Aug 2022 16:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Aug 2022 16:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/06	[A] HOW MEI KWAN
6	27 Aug 2022 16:56	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Aug 2022 16:56	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	20 Jan 2023 11:13	Clim Registration Modified	Pol No:->SP0001040940.	[I] Faiz Rosli
9	20 Jan 2023 11:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/06. Mandate Remarks: HTR - Proceed w DS	[I] Faiz Rosli
10	20 Jan 2023 11:13	Adj Mandate Set	Approved:0.00:HTR - Proceed w DS	[I] Faiz Rosli
11	20 Jan 2023 11:14	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/06. Mandate Remarks: HTR - Proceed w DS	[I] Faiz Rosli
12	20 Jan 2023 11:14	Adj Mandate Set	Approved:0.00:HTR - Proceed w DS	[I] Faiz Rosli
13	01 Feb 2023 08:45	Adj Mandate Request	Cur.Req:8527.45:Liability: 100%(BOLA 27) We seek your mandate at \$8,527.45(ALL-IN). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
14	24 Feb 2023 07:49	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/06. Mandate Remarks: HTR - Proceed w Settlement	[I] Faiz Rosli
15	24 Feb 2023 07:49	Adj Mandate Set	Approved:8527.45:HTR - Proceed w Settlement	[I] Faiz Rosli

Date From
 Date To
 Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2835319	27 Aug 2022 16:56:10	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMT9841X	HAMSTER CAR RENTAL PTE LTD	xx.xx