

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 23 March 2023 8:01 AM  
**To:** 'MG Solution'  
**Cc:** CS A Team; Admin A  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SMT9841X & SLD1074S on 18/08/2022

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$8,527.45(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **REPAIR TAX INVOICE** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **18 AUG 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Tuesday, March 21, 2023 3:03 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SMT9841X & SLD1074S on 18/08/2022

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**  
Our Ref: **SMT9841X**

Dear Sir/Madam,

We refer to our email dated 15/03/2023, we accept the offer at \$8,527.45.  
Please kindly let us have your **DV** soonest.

Thank you.

Best Regards,

**Ms Wong**

**MG Solution Pte Ltd**

**E:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**T:** 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Wed, Mar 15, 2023 at 11:52 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

We refer to your email, we accept the offer at \$8,527.45.  
Please kindly let us have your **DV** soonest.

Thank you.

Best Regards,

**Ms Wong**

**MG Solution Pte Ltd**

**E:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**T:** 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Tue, Mar 14, 2023 at 10:43 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at \$8,527.45(all-in).

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Monday, March 6, 2023 12:17 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SMT9841X & SLD1074S on 18/08/2022

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

We refer to your email, we would like to counter propose as per below:

COR: \$8,100.00 (Inclusive of gst 8%) - Agreed

LOU: \$540.00 (9 days x \$60) - Request: including of 4 PRI: 19/08/2022 to 22/08/2022

LTA : \$7.45 (Inclusive of GST) - Agreed

**Total: \$3,647.45**

Thank you.

Best Regards,

**Ms Wong**

**MG Solution Pte Ltd**

**E:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**T:** 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Mon, Mar 6, 2023 at 11:32 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

DEAR SIRs,

We refer to the above matter.

We propose settlement at **\$8,467.45(all-in)**.

Please confirm acceptance.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Friday, March 3, 2023 11:09 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SMT9841X & SLD1074S on 18/08/2022

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

Please refer to the email below, as we have sent out our **LOD** previously to your side on 17/01/2023.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Thank you.

Best Regards,

**Ms Wong**

**MG Solution Pte Ltd**

**E:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**T:** 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

On Tue, Jan 17, 2023 at 12:25 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC4/AIS22008291/Aea3 (SLD1074S)**

Our Ref: **SMT9841X**

Dear Sir/Madam,

Please find attached our LOD for your onward action.  
Please feel free to contact the under mentioned should you require any further information.  
Your prompt action will be greatly appreciated.

Thank you.

Best Regards,

**Ms Wong**

**MG Solution Pte Ltd**

**E:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**T:** 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

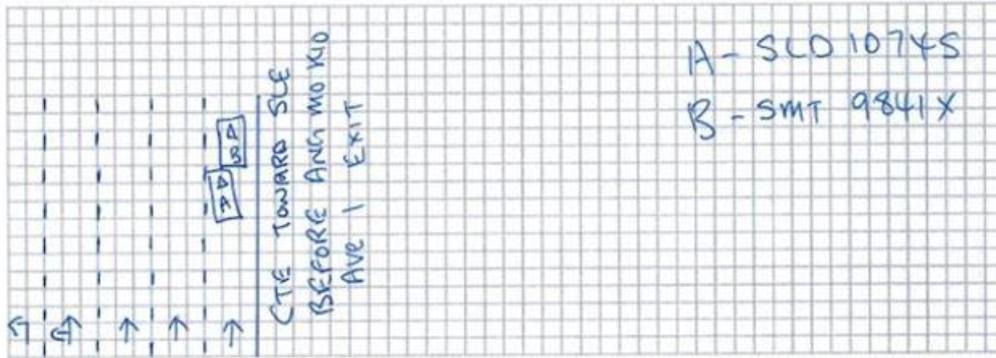
On Sat, Aug 27, 2022 at 4:53 PM Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident
On the stated dates, times and location
I vehicle 'A' was driving along CTE Towards SLE Before
Ang mo Kio Ave 1 exit, the vehicle in front of me was
moving and suddenly brake, as such I am unable to
stop in time and collided onto the rear left portion
of vehicle 'B'. that all

Please note that for liability, claim negotiation and settlement, please contact **Asher via email, DID : 6841 6051.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution [mailto:[mg3solution@gmail.com](mailto:mg3solution@gmail.com)]

**Sent:** Monday, August 22, 2022 9:37 AM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** SMT9841X(PRE-INSPECTION) ; YOUR REF : SLD1074S (ALLIANZ) - DOA ON 18/08/2022

Dear Sir/Madam,

Please refer to the attached file and arrange pre-inspection. (CAR IN)

We would like to check if a report has been made by your insured. If yes, kindly let us have a copy of your insured statement.

**NOTE : LAST FRIDAY SEND EMAIL ON 19/8/22 13:02PM ( HEADING WRITE  
WRONG : SNC3808K(PRE-INSPECTION) ; YOUR REF : SKJ2829E  
(ALLIANZ) - DOA ON 26/06/2022.**

Best Regards,

**Ms Hong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376