

From: **Gim Chye TAY (SCDF)** TAY_Gim_Chye@scdf.gov.sg

Subject: RE: Accident Claim Our Ref SCDF 2022 - 84

Date: 25 August 2022 at 3:02 PM

To: Caryn Tan caryntan.94@gmail.com, Yan (LKK Auto) admin-d@lkkauto.com, Olivia Lau (LKKAuto) olivialau@lkkauto.com

GT

Dear Yan and Olivia, please contact the Miss Caryn Tan to conduct survey, thank you.

Dear Miss Tan, as requested. SCDF surveyor,

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

DID : +65 6848 3614 | Fax : +65 6848 3651

HP : +65 9743 5954



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From: Caryn Tan <caryntan.94@gmail.com>

Sent: Thursday, 25 August 2022 2:30 pm

To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Subject: Re: Accident Claim

Hi Mr Tay,

Please see attached for the police report.

Thank you.

On Thu, Aug 25, 2022 at 1:51 PM Gim Chye TAY (SCDF)

<TAY_Gim_Chye@scdf.gov.sg> wrote:

Dear Sir / Madam,

May I have the accident details, thank you.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

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From: SCDF CSC (SCDF) <SCDF_CSC@scdf.gov.sg>
Sent: Thursday, 25 August 2022 12:58 pm
To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>
Subject: FW: Accident Claim

Dear Mr Tay,

We refer to the preceding email dated 25 August 2022.

For your assistance, please. Do extend a copy of the reply to us for our records.

Thank you.

Ms Tan Wee Peng

Customer Service Officer

Customer Service Centre

Service Excellence Department

Singapore Civil Defence Force



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From: Caryn Tan <caryntan.94@gmail.com>
Sent: Thursday, 25 August 2022 12:07 pm
To: SCDF CSC (SCDF) <SCDF_CSC@scdf.gov.sg>
Subject: Accident Claim

Sir/Mdm,

I called the HQ SCDF hotline requesting to speak to the Accident Claims Officer. But was told that he is not at his desk.

This is regarding an incident between a SCDF serviceman involving a SCDF vehicle and my civilian vehicle.

I was given a correspondence notice by the SCDF serviceman.

However, the contact number on the correspondence notice (68483613) is not valid.

I would like to be further assisted by the Accident Claims Officer regarding my claim from the incident indicated above.

Thank you.



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