

Huey Yon (LKKAuto)

**From:** Douglas Ong <douglas\_ong@sg.msig-asia.com>  
**Sent:** Thursday, 5 January 2023 5:16 PM  
**To:** Huey Yon (LKKAuto)  
**Cc:** SUR; Rajah Kumar  
**Subject:** RE: SMY 81E / TP 283107 / SEEK MANDATE

Dear Huey Yon

Thank you for the photos.

We agree with your adjustment. Please proceed accordingly.

**Best Regards**

**Douglas Ong**  
Claims Services (Motor)  
D: 6012 1346 | [douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)  
**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

*Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.*

**CONFIDENTIALITY NOTICE**  
This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Thursday, 5 January 2023 4:13 PM  
**To:** Douglas Ong <douglas\_ong@sg.msig-asia.com>  
**Cc:** SUR <sur@lkkauto.com>; Rajah Kumar <rajah\_kumar@sg.msig-asia.com>  
**Subject:** RE: SMY 81E / TP 283107 / SEEK MANDATE

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Douglas,

We have uploaded the before paint photo in merimen.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

**From:** Douglas Ong <[douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)>  
**Sent:** Thursday, 5 January 2023 12:48 PM  
**To:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** RE: SMY 81E / TP 283107 / SEEK MANDATE

Hi Huey Yon

Thanks for bearing with us.

Please let us have the re-survey before paint photos.

**Best Regards**

**Douglas Ong**  
Claims Services (Motor)  
D: 6012 1346 | [douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)  
**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

*Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.*

CONFIDENTIALITY NOTICE  
This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Wednesday, 4 January 2023 1:34 PM  
**To:** Douglas Ong <[douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SMY 81E / TP 283107 / SEEK MANDATE

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Douglas,

Any updates?

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Wednesday, 28 December 2022 9:48 AM

**To:** [douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SMY 81E / TP 283107 / SEEK MANDATE

Dear Douglas,

Enclosed herewith SMY 81E report.

Please let us have your approval.

Photos uploaded in merimen.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants [Pte.Ltd.](#)**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933