

Rajeswari

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 25 August 2022 8:27 PM
To: wah hong motors & credit pte ltd; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM22D206000/C02/YP8273X/CHNGPW / Accident involving vehicle no. SJH7723R and YP8273X on 24/08/2022

Without Prejudice

YOUR REF: SJH7723R

OUR REF: **SNM22D206000/C02/YP8273X/CHNGPW – ACCIDENT NOT REPORTED**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SJH7723R. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: wah hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Thursday, 25 August 2022 5:31 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: SNM22D206000/C02/YP8273X/CHNGPW / FW: Accident involving vehicle no. SJH7723R and YP8273X on 24/08/2022

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Hi Alfred,

We would like to choose LKK to survey the vehicle. Kindly take note that the vehicle SJH7723R already in our workshop.

On 25-Aug-22 4:00 PM, Alfred Toh wrote:

Without Prejudice

YOUR REF: SJH7723R

OUR REF: **SNM22D206000/C02/YP8273X/CHNGPW – ACCIDENT NOT REPORTED**

We refer to your email of 24 August 2022 at 4.36 pm. and 3.36 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
 1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
 1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: <https://checkpoint.url-protection.com/v1/url?o=www.sg.cntaiping.com&g=NDEyYTAxYTnkZWm4NDk4NA==&h=MWYxZDg1MDgyZmMyODk3OGJmZc4Yjc2NmVhOGFmYmYyZTUwMWQxZjdjNWY1ZTQxNTNINzJmOWM4Yjg2MTBjNg==&p=YzJIOMN0aXNnOmM6bzo1ODZhMGMxZDIyNTlmMjcwYTFINTUxZmNIZDAyYmFmYjp2MTp0OIQ=> | FB: <https://checkpoint.url-protection.com/v1/url?o=www.facebook.com/chinataipingsg&g=YTcyNTA0NGEwYjI0NDIIMQ==&h=ZTZjNWNIYmQxNmYwMWY4NDUyYzc4ODhIZDI0MTMwMTFkMTkzOTc0OGVkdjQ0ZTg1YzA4YjdjOQ==&p=YzJIOMN0aXNnOmM6bzo1ODZhMGMxZDIyNTlmMjcwYTFINTUxZmNIZDAyYmFmYjp2MTp0OIQ=> | WeChat: 太平獅城 TaipingSG

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 25 August 2022 11:37 am

To: 'motor@wahhong.sg' <motor@wahhong.sg>; Adeline Chng

<adeline.chng@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: O/R: SNM22D206000/C02/YP8273X/CHNGPW / FW: Accident involving vehicle no. 6,169.19 and YP8273X on 24/08/2022

Without Prejudice

Dear Alfred,

Please conduct PRS for SJH7723R.

Note: officer in charge Adeline Chng

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7Ca382db9f02c64d97014a08da864b095d%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637969954078153575%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=216VcCrHR7pzQlllcOXVnmEX%2Fzh0S4%2FiX0ah021uwXQ%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7Ca382db9f02c64d97014a08da864b095d%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637969954078153575%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=eJUMrMvMRNRpEOTHntaB9pgp9ybl7IFNVcs%2FvWp1UU%3D&reserved=0> |

WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: motor@wahhong.sg <motor@wahhong.sg>

Sent: Wednesday, 24 August 2022 4:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accident involving vehicle no. SJH7723R and YP8273X on 24/08/2022

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Dear Sir/Madam,

We refer to the above subject and we acting for the owner of SJH7723R against your insured vehicle YP8273X .

Kindly update us that have your insured YP8273X file the report? If yes, please let us know your confirmation on liability for the above head to rear accident.

Kindly let us have your reply, we have attached the GIA report and scene photo for your kind perusal.

Kindly arrange Pre-Repair Survey for this vehicle SJH7723R.

Take note that the Repair Estimate will be ready upon the Pre-Repair Survey.

Workshop: WAH HONG MOTORS & CREDIT Pte Ltd
Address: 38 TOH GUAN ROAD EAST #01-57
ENTERPRISE HUB SINGAPORE 608581
Contact Person: Melvin / Jimmy
HP: 87783338/87784848

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Thank you and Regards,

Jenny Ng

Tel: (65) 67737377

Hp: (65) 87784848

Wah Hong Motors & Credit Pte Ltd

ROC: 199806235M

Enterprise Hub

38 Toh Guan Road East

#01-57 S(608581)

Website:

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.wahhong.sg%26g%3DYThIzjg2ZWRhMTZhYjIxNg%3D%3D%26h%3DNWU0N2M4YTRkM2YyZGUxYmQ3NjE0ZGJjZGZiM2YyOGFkYTM2M2ZjNGE4NW5YjE0ZmY1YzY2M2NzYwMjRmYmI4Yw%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzo3NDFjODc5NzZkZDI1N2MwMjFkYWZjNWU2OGQyNGlxYjp2MTpwOIQ%3D&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7Ca382db9f02c64d97014a08da864b095d%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637969954078153575%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=bP9WfSpx0lgKuUkDZT%2B689PYb6LdxhS7GoOxWD817iA%3D&reserved=0>

Mail: motor@wahhong.sg

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Thank You and Best Regards,

Pei Pei

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB

38 TOH GUAN ROAD EAST

#01-57 S(608581)

[Tel: \(65\)67737377](tel:(65)67737377)

Website: [https://checkpoint.url-](https://checkpoint.url-protection.com/v1/url?o=www.wahhong.sg&g=YjE4MTl1YmU0M2NjZmFhYQ==&h=ODE5YWFjNTY3MDUwOWYwM DU2MTk5ZjgzNTQwZTgzNGQ3MGNhODg0MzA2MTMzODQzNzhhNGF1MGZhOTExMWFhNA==&p=YzJlOmN0aXNnOmM6bzo1ODZhMGxZDIyNTlmMjcwYTF1NTUxZmNlZDAyYmFmYjp2MTp001Q=)

[protection.com/v1/url?o=www.wahhong.sg&g=YjE4MTl1YmU0M2NjZmFhYQ==&h=ODE5YWFjNTY3MDUwOWYwM DU2MTk5ZjgzNTQwZTgzNGQ3MGNhODg0MzA2MTMzODQzNzhhNGF1MGZhOTExMWFhNA==&p=YzJlOmN0aXNnOmM6bzo1ODZhMGxZDIyNTlmMjcwYTF1NTUxZmNlZDAyYmFmYjp2MTp001Q=](https://checkpoint.url-protection.com/v1/url?o=www.wahhong.sg&g=YjE4MTl1YmU0M2NjZmFhYQ==&h=ODE5YWFjNTY3MDUwOWYwM DU2MTk5ZjgzNTQwZTgzNGQ3MGNhODg0MzA2MTMzODQzNzhhNGF1MGZhOTExMWFhNA==&p=YzJlOmN0aXNnOmM6bzo1ODZhMGxZDIyNTlmMjcwYTF1NTUxZmNlZDAyYmFmYjp2MTp001Q=)

Mail :motor@wahhong.sg

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