

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 5 September 2022 11:34 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability.
*** LKK REF: CC4/LPC22008274/Rpa3
Attachments: Email from TP dd 020922.pdf

Dear Sirs/Mdm,

Please be informed that third party converted to OD claim.

In view of this, we will proceed to close and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Saturday, 3 September 2022 9:41 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability. *** LKK REF: CC4/LPC22008274/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 23 August 2022 9:45 AM

To: Yan (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability.

Lonpac External - General

Our Ref: 21/22/22/VC05/026175

Dear Yan,

Attached copy of TP report for onward transmission to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 23 August 2022 9:22 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability.

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 22 August 2022 5:21 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability.

Lonpac External - General

Our Ref : 21/22/22/VC05/026175

Dear Yan,

Please proceed to survey and assessed liability at the same time.

Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: workshop <workshop@hinlung.com.sg>

Sent: Monday, 22 August 2022 4:41 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability.

Dear Sir,

We refer to the above subject and we are the authorized representative for owner of motor vehicle no. SMT2308R to resolve the above matter.

The documents attached are for your reference.

Kindly take note that the vehicle is in our workshop on 17/08/2022 after accident (warded).

Please let us hear from you and we wish to know on the liability.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

Hsiao Tong (LKKAuto)

From: workshop <workshop@hinlung.com.sg>
Sent: Friday, 2 September 2022 4:01 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Mei Kwan (LKKAuto); Cecilia Chong (LKK Auto)
Subject: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability. *** LKK REF: CC4/LPC22008274/Rpa3

Dear Hsiao Tong,

Please be informed that our insured has converted to do Own Damage Claim.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 30 August 2022 10:18 am
To: workshop <workshop@hinlung.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability. *** LKK REF: CC4/LPC22008274/Rpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that liability is unclear for this matter.

You may advise your client to claim OD first.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: workshop <workshop@hinlung.com.sg>
Sent: Tuesday, 30 August 2022 10:07 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability. *** LKK REF: CC4/LPC22008274/Rpa3
Importance: High

Dear Hsiao Tong,

We have not heard from you since the vehicle was surveyed on 23/8/2022.

Have you viewed the videos and please advise us on the liability clearance urgently as the vehicle has been warded in our workshop since the accident on 17/8/2022 and we need to start the repairs soonest possible.

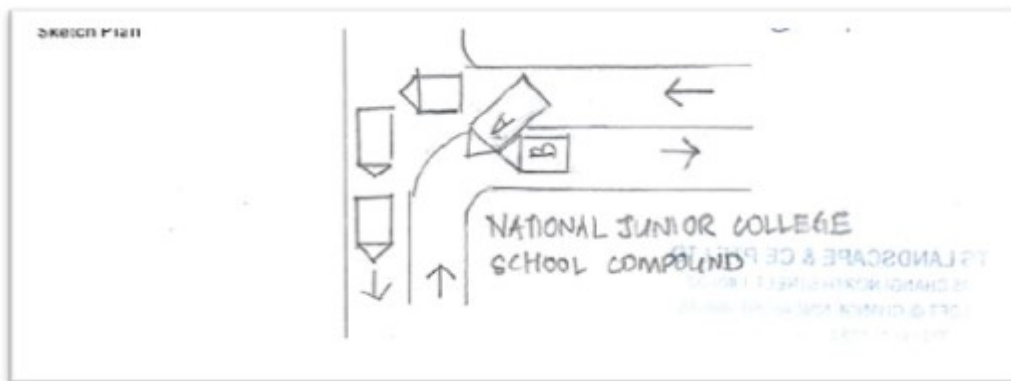
Thanks and regards,
Anna
Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 26 August 2022 4:07 pm
To: workshop@hinlung.com.sg
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability. *** LKK REF: CC4/LPC22008274/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Please refer to the below OI' s sketch plan and statement.



I received an urgent call of an emergency report on a fallen tree branches at school compound. I immediately went to school to clear the tree branches to prevent blockage of the road.

When I reached the school, there were 4-5 parent cars in front of my crane lorry jammed at school gate. They should not stop and not allowed to enter the school to fetch their children. In view of the emergency, our crane lorry has switched on the signal lights, I had no choice and sent one of the workers who is experience in traffic control to guide my crane lorry slowly to overtake the car in front of me and enter the school to carry out the work. While I am driving slowly and carefully, suddenly one of the parent cars speed up very fast in different direction of the lane indicated and tried to overtake my crane lorry. As his car is too close to my crane lorry, and the road is a slope road, although I had immediately stopped the break, it was very difficult for my crane lorry to react.

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

Hi HT,

Kindly assist. TP video uploaded in our system.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: workshop <workshop@hinlung.com.sg>

Sent: Monday, 22 August 2022 4:41 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re : SMT2308R/XD5101D , DOA 17/08/2022 - Appointment for TP Survey & Liability.

Dear Sir,

We refer to the above subject and we are the authorized representative for owner of motor vehicle no. SMT2308R to resolve the above matter.

The documents attached are for your reference.

Kindly take note that the vehicle is in our workshop on 17/08/2022 after accident (warded).

Please let us hear from you and we wish to know on the liability.

Thanks and regards,

Anna

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Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722