

Hsiao Tong (LKKAuto)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, 7 November 2022 9:43 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022 AIS ref: 2022 22006278 *** LKK REF: CC4/AIS22008273/pa3

Dear Hsiao Tong

We accept your offer as stated below email.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 04 November 2022 16:59
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022 AIS ref: 2022 22006278 *** LKK REF: CC4/AIS22008273/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$5,003.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **22-Aug-2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, 3 November 2022 9:41 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022 AIS ref: 2022 22006278 *** LKK REF: CC4/AIS22008273/pa3

Dear Hsiao Tong

Refer to the loss of use matter.

Please re-consider the amount of loss of use in \$100 per day as the van meant for business use instead of personal use. Due to your insured negligence, my client had suffered loss of income. Thus, kindly consider at least \$100 per day for loss of use.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 29 October 2022 20:12

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022 AIS ref: 2022 22006278 *** LKK REF: CC4/AIS22008273/pa3

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,601.00
2. Loss of Use (4days x \$80.00)	\$ 320.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 4,923.00

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, 17 October 2022 2:43 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022 AIS ref: 2022 22006278 *** LKK REF: CC4/AIS22008273/pa3

Dear Hsiao Tong

Please find attached as LOD with support documents for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 05 October 2022 10:02

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022 AIS ref: 2022 22006278 *** LKK REF: CC4/AIS22008273/pa3

Without Prejudice

Dear Sirs/Mdm,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 26 August 2022 3:54 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022 AIS ref: 2022 22006278 *** LKK REF: CC4/AIS22008273/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, August 25, 2022 9:44 AM

To: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>

Subject: [EXT] FW: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Internal

Dear Kian Chuan

Has your insured reported accident?

Please advice on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: 24 August 2022 10:50

To: admin-a@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>

Subject: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Internal

Your ref: GBE9178L

Our ref: 2022 22006278KC-XE7421L

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Please download the documents from this link below (For Survey)

File: XE7421L(OI).pdf, GBH9178L_EST & SAS.pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=e5950b17-ae57-4e49-a8f1-c1597c7927a6-38eb4b0ceffb7568>

Size: ~ 1 MByte, Download available until: 8/29/2022

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

Please consider the environment before printing this e-mail.

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Wednesday, August 24, 2022 8:53 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] RE: TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Internal

Dear sir/madam

We would like to appoint LKK Auto Consultants P/L to conduct survey for above mention vehicle.

Please advice on officer in-charge and liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: 23 August 2022 20:52
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: FW: TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Internal

Your ref: GBE9178L

Our ref: 2022 22006278KC-XE7421L

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd

A-PAC Adjusters & Surveyors Pte Ltd

Form Team Consultancy Pte Ltd

LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti.R

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63958973 | www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Tuesday, August 23, 2022 2:37 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured XE7421L.

Please revert on liability.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg