

Mei Kwan (LKKAuto)

From: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>
Sent: Thursday, 25 August 2022 9:57 AM
To: Admin A; Admin-D (LKKAuto)
Cc: Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore)
Subject: RE: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022 AIS ref: 2022 22006278

Internal

Hi LKK,

Kindy create claim in merimen and reply to TP.
Liability clear for DS with quantum to be agreed.
*no TP excess.

Thank you.

Warmest Regards,

KC Chan
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, August 25, 2022 9:44 AM
To: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>
Subject: [EXT] FW: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Internal

Dear Kian Chuan

Has your insured reported accident?

Please advice on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: 24 August 2022 10:50

To: admin-a@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>

Subject: TP DS claim TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Internal

Your ref: GBE9178L

Our ref: 2022 22006278KC-XE7421L

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Please download the documents from this link below (For Survey)

File: XE7421L(OI).pdf, GBH9178L_EST & SAS.pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=e5950b17-ae57-4e49-a8f1-c1597c7927a6-38eb4b0ceffb7568>

Size: ~ 1 MByte, Download available until: 8/29/2022

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Wednesday, August 24, 2022 8:53 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] RE: TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Internal

Dear sir/madam

We would like to appoint LKK Auto Consultants P/L to conduct survey for above mention vehicle.

Please advice on officer in-charge and liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: 23 August 2022 20:52
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: FW: TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Internal

Your ref: GBE9178L

Our ref: 2022 22006278KC-XE7421L

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd
A-PAC Adjusters & Surveyors Pte Ltd
Form Team Consultancy Pte Ltd
LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti.R
Claims Service
Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
Phone: +65 63958973 | www.allianz.sg



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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Tuesday, August 23, 2022 2:37 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] TP CLAIM_GBE9178L & XE7421L_DOA: 22/08/2022

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured XE7421L.

Please revert on liability.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg