

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 14 September 2022 17:11
To: HELENPCC@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SNG 8689H & SMQ 4231E ALONG 282A TOH GUAN ROAD CARPARK (MULTI-STOREY) ON 24/08/2022

14 September 2022

PANG CHAN CHU

Dear Sir,

OUR REF : CC4/AIS22008268/ea3

YOUR REF : SNG 8689H

ACCIDENT INVOLVING SNG 8689H & SMQ 4231E ALONG 282A TOH GUAN ROAD CARPARK (MULTI-STOREY) ON 24/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from **CYCLE & CARRIAGE KIA PTE LTD** acting on behalf of the owner of SMQ 4231E against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had exit the parking lot and scratched the Third Party vehicle SMQ 4231E. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If

you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to Allianz or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 6051 or ashersng@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher Sng

Case Handler

DID: 6841 6051

Email: ashersng@lkkauto.com

cc Allianz Insurance Singapore Pte. Ltd