

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 4 November 2022 5:04 PM  
**To:** Loi Ai Ting  
**Cc:** Lauro Araos Songcuan JR; Andre Chow En De; Admin A; CS A Team  
**Subject:** RE: LOD - TP - LKK Ref: CC4/AIS22008268/Eea3, C&C Ref: SMQ4231E, claim TP Allianz SNG8689H, DOA: 24.08.2022

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,888.48(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **24-Aug-2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 20 October 2022 4:14 PM  
**To:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; CS A Team <cs-a@lkkauto.com>  
**Cc:** Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LOD - TP - LKK Ref: CC4/AIS22008268/Eea3, C&C Ref: SMQ4231E, claim TP Allianz SNG8689H, DOA: 24.08.2022

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi CS team,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Sent:** Thursday, 20 October 2022 3:23 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>

**Subject:** LOD - TP - LKK Ref: CC4/AIS22008268/ea3, C&C Ref: SMQ4231E, claim TP Allianz SNG8689H, DOA: 24.08.2022

Dear Sir/Madam,

Attached our repair invoice, GIA search fee, and Authorisation to Act, for your perusal.

**Do let us know if you need the original copies to be mail to you.**

Our client's claim is as stated below:

<b>COR</b>	<b>\$ 3,706.48</b>
<b>LOR</b>	<b>\$ 180.00 (\$60/day x 3 days)</b>
<b>GIA</b>	<b>\$ 2.00</b>
<b>Total</b>	<b>\$ 3,888.48</b>

Kindly offer for settlement.

Appreciate.

**Best Regards,**

**Loi Ai Ting**



Exceptional Journeys



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