

Hsiao Tong (LKKAuto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 4 November 2022 5:17 PM
To: Hsiao Tong (LKKAuto)
Cc: Lauro Araos Songcuan JR; Andre Chow En De; Admin A; CS A Team
Subject: RE: LOD - TP - LKK Ref: CC4/AIS22008268/Eea3, C&C Ref: SMQ4231E, claim TP Allianz SNG8689H, DOA: 24.08.2022
Attachments: [Untitled].pdf

Dear Hsiao Tong,

Offer accepted for amicable settlement [without prejudice for any personal injuries claim.](#)

Kindly process payment to details shown below.

Account Name: Cycle & Carriage Kia Pte Ltd
Account No. to be Credited: 01-013-9015-7
Standard Chartered Bank (Singapore)
Bank Name: Limited
Bank Code: 9496
Branch Name: Battery Road Branch
Branch Code: 001
Swift Code: SCBLSG22XXX
Email Address : receivables@cyclecarriage.com.sg

Re-attached [Letter of Authorisation](#) for your reference. (Already submitted in LOD email dated 20/10/22).

Appreciate your assistance and your understanding.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 4 November 2022 5:04 pm
To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: LOD - TP - LKK Ref: CC4/AIS22008268/Eea3, C&C Ref: SMQ4231E, claim TP Allianz SNG8689H, DOA: 24.08.2022

This email was sent from outside of your organisation

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,888.48(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **24-Aug-2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 20 October 2022 4:14 PM
To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; CS A Team <cs-a@lkkauto.com>
Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - TP - LKK Ref: CC4/AIS22008268/Eea3, C&C Ref: SMQ4231E, claim TP Allianz SNG8689H, DOA: 24.08.2022

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Thursday, 20 October 2022 3:23 PM

To: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De

<andre.chow@cyclecarriage.com.sg>

Subject: LOD - TP - LKK Ref: CC4/AIS22008268/ea3, C&C Ref: SMQ4231E, claim TP Allianz SNG8689H, DOA: 24.08.2022

Dear Sir/Madam,

Attached our repair invoice, GIA search fee, and Authorisation to Act, for your perusal.

Do let us know if you need the original copies to be mail to you.

Our client's claim is as stated below:

COR	\$ 3,706.48
LOR	\$ 180.00 (\$60/day x 3 days)
GIA	\$ 2.00

Total	\$ 3,888.48

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

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