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Report V

## Re: OD CLAIM FOR SMV 9108 U, DOA: 19/8/2022

VC

Veron Chen (LKKAuto)



To: Claims <claims@premiumauto.com.sq>; Admin-D (LKKAuto); SUR; as: Sat 8/27/2022 8:50 AM

Dear Nadia/ Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SMV 9108U, (Excess \$700/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

**Sent:** Friday, August 26, 2022 9:09 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

**Cc:** claims@premiumauto.com.sg <claims@premiumauto.com.sg>

**Subject:** RE: OD CLAIM FOR SMV 9108 U , DOA: 19/8/2022

Dear Yan.

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval urgently.

Thank you.

Best Regards, **Nadia Hani Claims Administrator** 

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