

Print Sent Message

This mail is associated with :

SLV8538E (202222006328)

[SLE9183C]

TP

LUGO SERVICE & TRADING

Aug 24 2022 12:00AM

[ZHANG ZHIWEI RUDY]

Wah Hong Motors & Credit Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 12/01/2023 12:13 PM.
To kianchuan.chan@allianz.sg
CC AIS_MAIL; claims@allianz.sg; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Submit WP Report - 3RD PARTY MERGED PD & BI CLAIM

Dear KC,

We were informed third party repairer that the driver is the sole-provider of the company.

As the driver is claiming for bodily injury, they have instruction to merge PD & BI claim together.

In view of this, we are unable to do DS for PD and will proceed to close WP.

Thank you.

Hsiao Tong

Hsiao Tong (LKKAUTO)

From: motor@wahhong.sg
Sent: Saturday, 7 January 2023 2:18 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: LOD & INV : OUR REF WH1398 SLV8538E & YOUR REF SLE9183C LKK REF: CC4/AIS22008246/Rpa3 DOA 24/08/2022

Hi Hsiao Tong

Please note that our client is claiming injury and we agreed on your PD offer herein.

1. Cost of Repair (w/GST)	\$ 4,761.50- agreed
2. Loss of Use	\$ 600.00- agreed
3. LTA/GIA Search Fee	\$ 2.00- agreed
4. Towing Fee	\$ 80.00- agreed
Total	\$ 5,443.50 - agreed

Kindly liaise with our client's lawyer and merge the agreed PD offer with his PI.

On 1/7/2023 1:47 PM, motor@wahhong.sg wrote:

Hi Hsiao Tong

Please note that our client is claiming injury.

On 1/4/2023 3:12 PM, Hsiao Tong (LKKAUTO) wrote:

Reminder

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,761.50
2. Loss of Use	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
4. Towing Fee	\$ 80.00
Total	\$ 5,443.50

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 5 December 2022 11:27 AM

To: Wah Hong motors & credit pte ltd motor@wahhong.sg

Cc: Admin A admin-a@lkkauto.com

Subject: RE: LOD & INV : OUR REF WH1398 SLV8538E & YOUR REF SLE9183C LKK
REF: CC4/AIS22008246/Rpa3 DOA 24/08/2022

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,761.50
2. Loss of Use	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
4. Towing Fee	\$ 80.00
Total	\$ 5,443.50

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wah Hong motors & credit pte ltd <motor@wahhong.sg>

Sent: Thursday, 20 October 2022 2:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD & INV : OUR REF WH1398 SLV8538E & YOUR REF SLE9183C LKK
REF: CC4/AIS22008246/Rpa3 DOA 24/08/2022

Hi

Please ignore this email.

We submitted \$80.00 Towing Invoice but not reflected at the proposed settlement.

On 20/10/2022 2:47 pm, Wah Hong motors & credit pte ltd wrote:

Hi

We accept the offer and the driver, Mr Soh Tze Wee Henry, inform us he is claiming Injury.

On 20/10/2022 10:04 am, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,761.50
2. Loss of Use	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 5,363.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: WAH HONG MOTORS & CREDIT PTE LTD

[<MOTOR@WAHHONG.SG>](mailto:MOTOR@WAHHONG.SG)

Sent: Wednesday, 19 October 2022 3:52 PM

To: Hsiao Tong (LKKAuto) [<chewht@lkkauto.com>](mailto:chewht@lkkauto.com)

Cc: Admin A [<admin-a@lkkauto.com>](mailto:admin-a@lkkauto.com)

Subject: Re: LOD & INV : OUR REF WH1398

SLV8538E & YOUR REF SLE9183C LKK REF:

CC4/AIS22008246/Rpa3 DOA 24/08/2022

Hi,

Any update on this?

On 29-Sep-22 5:50 PM, Wah Hong motors & credit pte ltd wrote:

Hi

Please consider to adjust LOU to \$800.00.

On 29/9/2022 4:33 pm, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the
above matter.

We propose
settlement as
follows: -

1. Cost of Repair (w/GST)	\$ 4,761.50
2. Loss of Use (9days x \$60.00)	\$ 540.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 5,303.50

Please confirm
acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan
(LKKAuto)
<Meikwan@lkkauto.com>
Sent: Thursday, 29
September 2022
3:02 PM
To: Wah Hong
motors & credit pte
ltd
<motor@wahhong.sg>; Hsiao Tong
(LKKAuto)
<chewht@lkkauto.com>
Cc: Admin A
<admin-a@lkkauto.com>
Subject: RE: LOD &
INV : OUR REF
WH1398 SLV8538E
& YOUR REF
SLE9183C LKK REF:
CC4/AIS22008246/
Rpa3 DOA
24/08/2022

Dear Sir / Madam,

Thank you for
your email.

Our respective
case handler will
look into the
matter and get
back to you in due
course.

Hi HT,
Kindly assist.

***To check
availability of the
case handler, you
may contact the
undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto

Consultants Pte

Ltd

Phone: 6366 0055 |

email:

[MeiKwan@lkkauto.co
m](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi

Industrial Park, Ubi

Avenue 1, #02-25 |

S(408933)

From: Wah Hong
motors & credit pte
ltd

<[motor@wahhong.
sg](mailto:motor@wahhong.sg)>

Sent: Thursday, 29
September 2022
2:39 PM

To: Admin A
<[admin-
a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: LOD &
INV : OUR REF
WH1398 SLV8538E
& YOUR REF
SLE9183C LKK REF:
CC4/AIS22008246/
pa3 DOA
24/08/2022

Hi

Attached is the LOD
& Invoices for your
kind perusal.

--
Thank you and best regards

Jenny Ng
Admin Manager

Wah Hong Motors & Credit Pte. Ltd.
Roc: 199806235M

Enterprise Hub
38 Toh Guan Road East
#01-38 S(608581)

Tel: (65) 6773 7377
Hp: (65) 8778 3555
Website: www.wahhong.sg
Email: : motor@wahhong.sg



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This may include disclosure to holding and associated companies, credit bureau, partners and agents (acting on our behalf).

--
Thank you and best regards

Jenny Ng
Admin Manager

Wah Hong Motors & Credit Pte. Ltd.
Roc: 199806235M

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38 Toh Guan Road East
#01-38 S(608581)

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--
Thank You and Best Regards,

Jenny Ng
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:(65)67737377)
[Website: www.wahhong.sg](http://www.wahhong.sg)
[Mail : motor@wahhong.sg](mailto:motor@wahhong.sg)

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--
Thank you and best regards

Jenny Ng
Admin Manager

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Roc: 199806235M

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Jenny Ng
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--

Thank You and Best Regards,

Jenny Ng
Admin Manager
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ROC:199806235M

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Jenny Ng
Admin Manager
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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 29 August 2022 11:15 AM
To: rudyteo17@googlemail.com
Subject: Claim Notification - ACCIDENT INVOLVING SLE9183C & SLV8538E ALONG CTE TUNNEL TOWARDS HAVELOCK ROAD ON 24/08/2022
Attachments: AIS - OI LETTER OF AUTHORISATION_owner.docx

29 Aug 2022

CHUA HOCK LAM
Driver: ZHANG ZHIWEI RUDY

[Email only]

Dear Sirs,

OUR REF : CC4/AIS22008246/pa3

YOUR REF : SLE9183C

ACCIDENT INVOLVING SLE9183C & SLV8538E ALONG CTE TUNNEL TOWARDS HAVELOCK ROAD ON 24/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SLV8538E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.(see attached template).**
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)