

Hsiao Tong (LKKAUTO)

From: jouis <jouis@jinauto.com.sg>
Sent: Monday, 5 September 2022 3:04 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: TP DS claim [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022 *** LKK REF: CC4/AIS22008245/ea3
Attachments: SJB6793B.pdf

Without Prejudice

Dear Hsiao Tong

We submit our claim as follow :

Repair Cost S\$1712.00
Loss of Used S\$ 180.00
Total S\$ 1892.00

Please reply your offer to settle .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

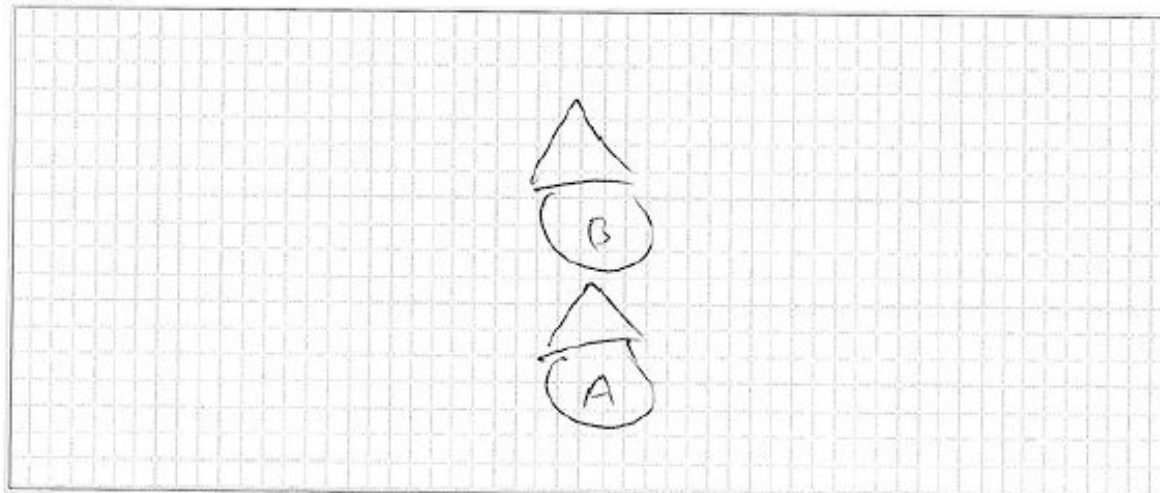
From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 26 August 2022 9:45 AM
To: jin@jinauto.com.sg
Cc: jouis@jinauto.com.sg; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022 *** LKK REF: CC4/AIS22008245/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



CIRCUMSTANCES OF ACCIDENT

VEHICLE B IN FRONT JAM BRAKE. I BRAKE BUT UNABLE TO STOP IN TIME AND HIT ONTO VEHICLE B REAR PORTION.

Please arrange for survey.

Please note that for liability, claim negotiation and settlement, please contact **Asher**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JIN AUTO SERVICES <jin@jinauto.com.sg>

Sent: Wednesday, August 24, 2022 10:32 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: 'jouis' <jouis@jinauto.com.sg>

Subject: [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022

Without Prejudice

Dear Sir/Madam

Accident Involving Vehicle **SJB6793B** and **SMR2338P** ON **19/08/2022**

We are assisting owner of **SJB6793B** handling their third party claim

recovery against **SMR2338P** (Your Insured)

Kindly establish liability for this case .

Best Regards,
Hong Guo



Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 | #01-412 | Singapore 539195

Tel: 6289 8126 (24 hrs)

Fax: 6287 0590

Email: jordan@jinauto.com.sg

JIN AUTO SERVICES PTE LTD

Acknowledgement

Accident involving SJB 6793B and SMR 2338P on 19/8/22
Along SLB

1. I/We, Yong Chun Foong the owner of
Vehicle Registration Number: SJB 6793B have been advised by Jin Auto Services Pte Ltd
and understand the content of **my/our** motor claim as specify herein:

Type of Claim : ☐ Claim Own-Policy Only
☒ Direct Settlement With Third Party Insurer

2. The compulsory Policy Excess: / stated in **my/our** Motor Policy is applicable
for own damage claim.
3. You have **my/our** full authority to negotiate a settlement with the third party and/or his/her/their
insurers on such terms as you deem fit. Upon settlement of **my/our** claim, you are authorized to
sign any Discharge Voucher or any document to confirm **my/our** acceptance of the settlement as
full and final discharge of **my/our** claim, on **my/our** behalf.
4. **Loss Of Use and Cost Of Rental** shall be computed in accordance to the number of days as
recommended by the surveyor and the benchmark rates published in State Court Practice Direction
for Non-Injury Motor Accident (NIMA) Claims.
5. **I am/We are** fully aware that Jin Auto Services Pte Ltd is assisting **me/us** in **my/our** Third Party
Claim, **I/We** shall release Jin Auto Services Pte Ltd against any liability, loss claim or proceedings
which may arise out of or in the course of or by reason of execution of the services.
6. In the event that Third Party Insurer is not prepared to settle the claim due to breach of policy or
other reasons, you may without referring to **me/us** to commence legal proceedings against Third
Party on **my/our** behalf to recover the damages. **I/We** shall render **my/our** co-operation for the
legal claim process. The entire amount claimed shall belong and make payable to **Jin Auto
Services Pte Ltd** absolutely.

Signed By :

Yong Chun Foong
Name: Yong Chun Foong
NRIC No: S1667130D
Date: 22-08-2022

JIN AUTO SERVICES PTE LTD

Blk 14 #01-412 Defu Lane 10 Singapore 539195

Tel: 6289 8126 (24 hrs) Fax: 6287 0590

Email: jin@jinauto.com.sg

Company Reg. No: 200704370C GST Reg. No: 200704370C

TAX INVOICE

M/s Allianz Insurance Singapore Pte Ltd

Invoice No: 19029

Vehicle No: SJB 6793B .

Date: 5/9/2022

[illegible]

N.B No responsibility will be accepted for any loss or damage to any Vehicles or parts left in this workshop for any reason whatsoever.

E. & O. E.

ADD GST

TOTAL

Payment via Bank:

PayNow UEN: 200704370C

Fund Transfer: UOB 344-301-2786

*Please indicate Invoice No.

JIN AUTO SERVICES PTE LTD

Hsiao Tong (LKKAuto)

From: jouis <jouis@jinauto.com.sg>
Sent: Thursday, 5 January 2023 10:41 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: TP DS claim [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022 *** LKK REF: CC4/AIS22008245/ea3
Attachments: 6793loa.pdf

WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Ok confirm,

Account Name	JIN AUTO SERVICES PTE LTD
Account Number	344-301-2786
Bank Name	UOB LTD
Bank & Branch Code	7375 & 024

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 5 January 2023 9:58 AM
To: jouis <jouis@jinauto.com.sg>
Cc: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022 *** LKK REF: CC4/AIS22008245/ea3

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,892.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization** / **Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **19 Aug 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Tuesday, 11 October 2022 12:00 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Subject: RE: TP DS claim [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022

*** LKK REF: CC4/AIS22008245/ea3

Dear Sir/Madam

Please reply your offer to settle .

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 6 September 2022 7:36 AM
To: jouis <jouis@jinauto.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: TP DS claim [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022
*** LKK REF: CC4/AIS22008245/ea3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

The case is handled by Asher. She will look into the matter and get back to you.

Hi Asher,

FYNA, CC4/AIS22008245/Uea3

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: jouis <jouis@jinauto.com.sg>
Sent: Monday, 5 September 2022 3:04 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: TP DS claim [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022
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Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

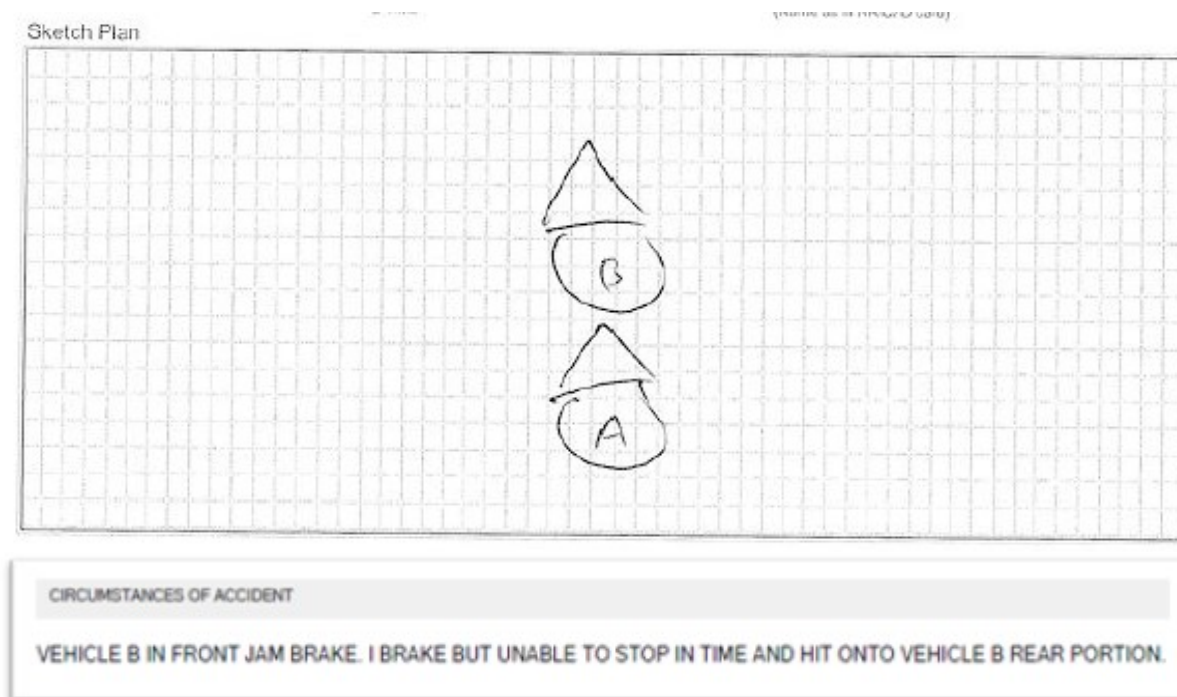
Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 26 August 2022 9:45 AM
To: jin@jinauto.com.sg
Cc: jouis@jinauto.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022
*** LKK REF: CC4/AIS22008245/ea3

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Please arrange for survey.

Please note that for liability, claim negotiation and settlement, please contact **Asher**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JIN AUTO SERVICES <jin@jinauto.com.sg>

Sent: Wednesday, August 24, 2022 10:32 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: 'jouis' <jouis@jinauto.com.sg>

Subject: [EXT] Accident Involving Vehicle SJB6793B and SMR2338P on 19/08/2022

Without Prejudice

Dear Sir/Madam

Accident Involving Vehicle **SJB6793B** and **SMR2338P** ON **19/08/2022**

We are assisting owner of **SJB6793B** handling their third party claim

recovery against **SMR2338P** (Your Insured)

Kindly establish liability for this case .

Best Regards,
Hong Guo



[Jin Auto Services Pte Ltd](#)

Blk 14 Defu Lane 10 | #01-412 | Singapore 539195

Tel: 6289 8126 (24 hrs)

Fax: 6287 0590

Email: jordan@jinauto.com.sg

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 January 2023 5:22 PM
To: ZHENGXICHIAM@GMAIL.COM
Subject: ACCIDENT INVOLVING SMR2338P(ALLIANZ) AND SJB6793B AT/ALONG SLE ON 19/08/2022

CHIAM ZHENG XI

[By Email Only]

Dear Sir/Madam,

You Ref: SMR2338P

Our Ref: CC4/AIS22008245/Uea3

ACCIDENT INVOLVING SMR2338P(ALLIANZ) AND SJB6793B AT/ALONG SLE ON 19/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SJB6793B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Aug 2022 09:40	Clm Dtl Modified	Claimant's Name: -> YONG CHUN FOONG. Claimant's ID: -> S1667130D.	[A] HOW MEI KWAN
2	26 Aug 2022 09:40	Clm Veh Model Changed	(205799) MITSUBISHI LANCER 2.0 MIVEC L GT (M).	[A] HOW MEI KWAN
3	26 Aug 2022 09:40	Clm Created	Reg No: SJB6793B. Acct Date: 2022/08/19. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Jin Auto Services Pte Ltd (Default)	[A] HOW MEI KWAN
4	26 Aug 2022 09:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Aug 2022 09:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/06	[A] HOW MEI KWAN
6	26 Aug 2022 09:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Aug 2022 09:40	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	10 Nov 2022 13:58	Adj Mandate Request	Cur.Req:2112.00:Dear Sirs, Liability: 100%. Insured rear-ended third party. We are of the view that liability is not in our driver's favour. Please advise if we may proceed DS and any Section 2 Excess. We seek your mandate at \$2,112.00(al	[A] CHEW HSIAO TONG
9	10 Nov 2022 15:51	Clm Registration Modified	Pol No:->SP2000562906.	[I] Faiz Rosli
10	10 Nov 2022 15:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/06. Mandate Remarks: OI HTR - Proceed with DS, No Section 2 Excess.	[I] Faiz Rosli
11	10 Nov 2022 15:55	Adj Mandate Set	Approved:2112.00:OI HTR - Proceed with DS, No Section 2 Excess.	[I] Faiz Rosli

Date From   Date To   Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2834793	26 Aug 2022 09:40:33	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SJB6793B		xx.xx