

RE: Claim Notification - ACCIDENT INVOLVING YP3280H(AXA) AND GBJ1248U ALONG/AT JUNCTION OF KAKI BUKIT AVENUE 2 & EUNOS LINK ON 23/08/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 1/9/2022 11:41 AM

To: Yishan <yishan@maplefrt.com.sg>; weiyang@maplefrt.com.sg <weiyang@maplefrt.com.sg>

Dear Yi Shan,

Received with thanks.

We will proceed to handle the matter at best term.

We have received the other party accident report from insurer as well.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Yishan <yishan@maplefrt.com.sg>

Sent: Monday, 29 August 2022 2:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; weiyang@maplefrt.com.sg

Subject: RE: Claim Notification - ACCIDENT INVOLVING YP3280H(AXA) AND GBJ1248U ALONG/AT JUNCTION OF KAKI BUKIT AVENUE 2 & EUNOS LINK ON 23/08/2022

Dear Hsiao Tong,

Please find attached the following:

1. Accident Report, file [Full_Accident_Report]
 - a. We will be amending to Own Damage claim instead of claiming under Third Party due to unfavourable circumstance
 - b. I understand that the other party has informed that there is injury, however in my zipped Accident Pictures video, there was a video and the other party was seen to be walking and still talking very loudly. He was unharmed as seen in video.
2. Accident Pictures (in a zipped folder)
3. Driver's licence [front and back]
4. Endorsed authorization letter

If any further information or document required, please let me know.

My workshop has managed to get a copy of the other party reporting statement.

Do you require this as well?

Stay Safe, Stay Healthy

[10 Mar 2022]

Dear Valued Customer,

This is with regards to the Emergency Fuel Surcharge that our company will be imposing with immediate effect due to the UKR-RUS crisis. Industrial diesel costs have increased exponentially since the start of 2022. We will need to impose an Emergency Fuel Surcharge with immediate effect, kindly refer to table below. The situation will be monitored closely and may be adjusted/removed depending on the situation. We seek your understanding on this matter. Thank you

14FT and below - \$15 per trip

Above 14FT - \$20 per trip

Trucking services - \$30 per round way

Warmest Regards,

Yi Shan

Maple Freight Express (S) Pte Ltd

Maple Vehicle Leasing Pte Ltd

1 Kaki Bukit Road 2, #04-06, Eunus Warehouse Complex, Singapore 417835

Office: 6749 4556 Fax: 6749 4006



All rates quoted and business transacted are subject to the Standard Trading Conditions of the Singapore Logistics Association 2004 for Ocean / Land transportation. Copy is available upon request.

***Please note that all orders are only confirmed upon response from our Maple team. If you ordered via e-mail and did not receive a reply from us, kindly call us to confirm that your order has been taken in. E-mailed orders that are not responded to will be considered as invalid. As such, please ensure to receive a confirmation on your side for your order.*

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please delete and destroy this e-mail and any attachments, and notify the sender immediately.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 26 August, 2022 11:43 AM

To: YISHAN@MAPLEFRT.COM.SG

Subject: Claim Notification - ACCIDENT INVOLVING YP3280H(AXA) AND GBJ1248U ALONG/AT JUNCTION OF KAKI BUKIT AVENUE 2 & EUNOS LINK ON 23/08/2022

26 Aug 2022

MAPLE VEHICLE LEASING PTE. LTD.

[By Email only]

Driver: Li Bei Bei

Dear Sirs/ Mdm

OUR REF : CC4/ASM22008239/Apa3 // S2M049JG

YOUR REF : YP3280H

ACCIDENT INVOLVING YP3280H(AXA) AND GBJ1248U ALONG/AT JUNCTION OF KAKI BUKIT AVENUE 2 & EUNOS LINK ON 23/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from GBJ1248U against your motor insurance policy. Based on all the available information on hand, we are of the view that liability is not in your driver's favour as he changed lane and collided with third party. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost. Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.(see attached template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)