

Rajeswari

From: Rajeswari <admin-d@lkkauto.com>
Sent: Thursday, 25 August 2022 4:40 PM
To: 'Irene Tay'
Cc: 'assignments@lkkauto.com'; 'SUR'
Subject: RE: SNM22D205427/C02/GBG2968J/TAYHP / FW: ACCIDENT INVOLVING SLM9611S & GBG2968J ON 04/02/2022.

Dear Irene,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 25 August 2022 3:54 PM
To: claims claims <claims@tohahswee.com.sg>
Cc: assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D205427/C02/GBG2968J/TAYHP / FW: ACCIDENT INVOLVING SLM9611S & GBG2968J ON 04/02/2022.

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please be inform that our insured has not lodge report and we are unable to commit on liability.

Meanwhile, please let us have a copy of your client SAS REPORT.

Aside to LKK;

Please assist to get your surveyor to liaise with TOH AH SWEE to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims claims <claims@tohahswee.com.sg>

Sent: Friday, 12 August 2022 1:56 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Fwd: SNM22D205427/C02/GBG2968J/TAYHP / FW: ACCIDENT INVOLVING SLM9611S & GBG2968J ON 04/02/2022.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Forward my email below. Please revert on Liability if your insured has reported.

Thank you and wishing you have a good day ahead.

Thanks & Best Regards,

Wei Si

Toh Ah Swee Spray Painting Co.

Tel: 6366 0286

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

----- Forwarded message -----

From: claims claims <claims@tohahswee.com.sg>

Date: Mon, Aug 8, 2022 at 9:22 AM

Subject: Re: SNM22D205427/C02/GBG2968J/TAYHP / FW: ACCIDENT INVOLVING SLM9611S & GBG2968J ON 04/02/2022.

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Irene,

Attached herewith the Estimate for SLM9611S. Please revert on Liability if your insured has reported.

Thank you and wishing you have a good day ahead.

Thanks & Best Regards,
Wei Si
Toh Ah Swee Spray Painting Co.
Tel: 6366 0286
Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

On Thu, Aug 4, 2022 at 9:21 AM claims claims <claims@tohahswee.com.sg> wrote:

Dear Irene,

We are fine with any surveyor. However, the vehicle is not in the workshop. Please revert on Liability if your insured has reported.

Thank you and wishing you have a good day ahead.

Thanks & Best Regards,
Wei Si
Toh Ah Swee Spray Painting Co.
Tel: 6366 0286
Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.

On Thu, Aug 4, 2022 at 9:16 AM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 3 August 2022 3:10 PM

To: claims@tohahswee.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D205427/C02/GBG2968J/TAYHP / FW: ACCIDENT INVOLVING SLM9611S & GBG2968J ON 04/02/2022.

Without Prejudice

Dear Irene,

Please conduct PRS for SLM9611S.

Note: officer in charge Irene tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: claims claims <claims@tohahswee.com.sg>

Sent: Wednesday, 3 August 2022 10:43 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING SLM9611S & GBG2968J ON 04/02/2022.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We refer to the matter above. Please revert on Liability if your insured has reported.

Thank you and wishing you have a good day ahead.

Thanks & Best Regards,

Wei Si

Toh Ah Swee Spray Painting Co.

Tel: 6366 0286

Fax: 63685943

P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.