

Veron Chen (LKKAUTO)

From: mary@merimen.com
Sent: Thursday, 25 August 2022 3:22 PM
To: Veron Chen (LKKAUTO)
Cc: sg-support@merimen.com
Subject: RE: [SG] Feedback # 12935 from LKK Auto Consultants Pte Ltd (HQ)

Dear Veron,

From Audit Trail of the case, the repairer submitted estimates on 24th August at 5:02PM which should be available under the Claim Subfolder Tracking >> Est. Submitted (refer sample screen below). The estimates submitted will also be reflected on 'Save & Adjust Estimates' screen.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Claim Audit	Activity Log	Documents	Review	Reassign Case	Send RI/Rpt for Repairer
Seek Mandate from Insurer	Edit Adjuster Rpt >>				

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Aug 2022 14:54	25 Aug 2022 14:55 S\$ 6,886.00	25 Aug 2022 15:03				Pending for Survey Report Cancel Case

Do let us know if the estimates still cannot be found.

Thanks

Regards,
Mary

T : +65 6224 0010 | W : fermion.io | **Fermion Merimen** | *The Insurance Ecosystem Builders*

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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Thursday, August 25, 2022 2:40 PM
To: sg-support@merimen.com
Subject: [SG] Feedback # 12935 from LKK Auto Consultants Pte Ltd (HQ)

Feedback ID : **12935** ... [\[Link\]](#)
Date : **25/08/2022 14:23**
Sent By : **VERON CHEN (VERONCHEN)**
Company : **LKK Auto Consultants Pte Ltd (HQ)**... [Tel:6256-3561](tel:6256-3561)

Dear Sir, Would like to check why vehicle SMR 460G 1st estimate submitted by repairer is missing? Thanks Veron Chen

This is an auto-generated email. Do not reply to this email.