

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 25 August 2022 4:09 PM
To: Ryder Auto workshop; 'Admin-D (LKKAuto (admin-d@lkkauto.com)); 'Mei Kwan (LKKAuto (Meikwan@lkkauto.com))'
Subject: RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBJ7073S; Our Vehicle GBC2323R Accident involving GBC2323R & GBJ7073S On 24 Aug 2022 - CDMCG22001748
Attachments: GBC2323R PRS NOTICE.pdf

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, 25 August 2022 3:31 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBJ7073S; Our Vehicle GBC2323R Accident involving GBC2323R & GBJ7073S On 24 Aug 2022

Dear Ivy,

Kindly assign LKK for the survey.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921
Tel : 67418277 Fax: 67468277



On Thu, Aug 25, 2022 at 3:27 PM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Sir/Madam,

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3

Singapore 038988

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, 25 August 2022 11:50 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBJ7073S; Our Vehicle GBC2323R Accident involving GBC2323R & GBJ7073S On 24 Aug 2022

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277



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