



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: SNF 3211 R**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Email  
Body & Paint Dept Our Dept  
PA/TP/0737/2022/NH Our Ref

27-Jan-2023 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMT 1233 D - Audi A3 SEDAN 1.0 TFSI**

With reference to the above-mentioned vehicle, no. **SMT 1233 D**, claimant, **Mr. Xie Xinhong**, please find the related document per attached.

1. A copy of the Original invoice no. 85018230 – S\$ 3,732.05.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 150.00 (S\$ 50.00 x 3 working days)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

AIG Insurance – SMT 1233 D

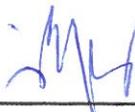
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, XIE XINHONG (the third party claimant) of BLK 687D CHO A CHU KANG DR  
#08-372 SINGAPORE 684687 (address), owner of SMT1233D (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMT1233D that was damaged pursuant to the accident which occurred on 22/08/2022  
(date) along JURONG GATEWAY TOWARDS TOH GUAN ROAD (location) involving vehicle no/s  
SNF 3211 R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 25 (day) of Aug (month) 2022 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,732.05** (Repair Cost), **S\$150.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SMT 1233D** that was damaged pursuant to the accident which occurred on **22/08/2022** (date) along **JURONG GATEWAY TOWARDS TOH GUAN ROAD** (location) involving vehicle no/s **SNF 3211R**. This is pursuant to the inspection conducted on **30/08/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **XIE XINHONG** (the third party claimant”) of vehicle no. **SMT 1233D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMT 1233D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of MARCH (month) 2023 (year)

  
Signed by appointed surveyor

   
Signed by “the workshop” (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
 281 Alexandra Road  
 Singapore 159938  
 Main Telephone 6836 2223  
 Main Telefax 6471 3733  
 Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
 281 Alexandra Road  
 Singapore 159938  
 Main Telephone 6388 2223  
 Main Telefax 6475 1023

**Ubi Service Centre**  
 55 Ubi Road 1  
 Singapore 408699  
 Main Telephone 6388 2323  
 Main Telefax 6841 1183

**Customer Service**  
 Service Appointment 6366 2323  
 24-hour Breakdown Service 9828 1233  
 Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
 GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018230 Date : 26/01/2023 Order : SMT1233D Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMT1233D (V 43793) Regn Date: 27/03/2020 Mileage: 35707 WIP No.: 39090  
 Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V8LA006450 Engine: CHZ C35697 Dept: U  
 You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V5807067G GRU	COVER Less 020%	1.00	2317.00	1,853.60

Parts 1,853.60  
 Labour 0.00  
 Sublet 1,602.00  
 Menus 0.00  
 Lubricant 0.00

Sub-Total 3,455.60  
 8% GST 276.45  
**Grand Total 3,732.05**



Received by

For & on behalf of  
 Premium Automobiles Pte Ltd



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Aug 2022 / 17:35:34

Receipt Date/Time : 24 Aug 2022 / 17:35:34

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-220824-003142

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SNF3211R

As at 22 Aug 2022/18:20:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SNF3211R Enquiry Fee 20220824173411072322	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	418238XXXXXX3474	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 2 September 2022 10:44  
**To:** Kenny.lim@mercedes-benz.com  
**Subject:** ACCIDENT INVOLVING SNF 3211R AND SMT 1233D ON 22/08/2022

**Our Ref: CC3/AIG22008230/Aea3**

2 September 2022

### **DAIMLER SOUTH EAST ASIA PTE LTD**

Dear Sir/Madam,

#### **ACCIDENT INVOLVING SNF 3211R AND SMT 1233D ON 22/08/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
*Case Handler*  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Aug 2022 17:45	<b>Clm Dtl Modified</b>	Claimant's Name: -> XIE XINHONG. Claimant's ID: -> S2687995G.	[A] HOW MEI KWAN
2	25 Aug 2022 17:45	<b>Clm Veh Model Changed</b>	(207156) AUDI A3 999cc SEDAN TFSI S TRONIC (LED) (A).	[A] HOW MEI KWAN
3	25 Aug 2022 17:45	<b>Clm Created</b>	Reg No: SMT1233D. Acct Date: 2022/08/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Aug 2022 17:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Aug 2022 17:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/05	[A] HOW MEI KWAN
6	25 Aug 2022 17:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Aug 2022 17:45	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	25 Aug 2022 17:45	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	25 Aug 2022 17:45	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	25 Aug 2022 17:45	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	08 Jan 2023 23:36	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	08 Jan 2023 23:36	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Jan 2023 23:36	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2020/03/27.	[A] JOANNE LEE KHANG MIN
14	08 Jan 2023 23:36	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	30 Jan 2023 09:59	<b>Adj Mandate Request</b>	Cur Req:3889.50:Liability: 100%(BOLA 27) *Quantum: \$3,889.50(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSHIAO TONG
16	09 Feb 2023 12:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/05. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
17	09 Feb 2023 12:09	<b>Adj Mandate Set</b>	Approved:3889.50:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From  Date To  Audit Type

ACTIVITY
[02/09/2022 10:36] Asher Sng Rong Yi: Letter sent to oi via email.
[02/09/2022 10:36] Asher Sng Rong Yi: FILE REVIEW: 100% B:27 OI REAR ENDED TP

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2834848	26 Aug 2022 10:27:22	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMT1233D	SNF3211R	11.00
2894861	08 Jan 2023 23:36:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMT1233D	SNF3211R	11.00

