

Yan (LKK Auto)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Thursday, 25 August 2022 3:42 PM
To: Assessment Dept; assignments
Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com
Subject: RE: ACCIDENT INVOLVING SLR 4179 E & SKD 9893 D on 17/08/2022 (PRE - REPAIR SURVEY REQUEST) (Ref : DMPC2200371H/02/CT)

WITHOUT PREJUDICE

Dear Dennis

Refer to below email and arrange PRI.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Thursday, 25 August 2022 12:33 pm
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com
Subject: Re: ACCIDENT INVOLVING SLR 4179 E & SKD 9893 D on 17/08/2022 (PRE - REPAIR SURVEY REQUEST) (Ref : DMPC2200371H/02/CT)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey please.

Thank you.

Regards,

Dennis Ting

Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 25 Aug 2022 at 10:58, Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle.Tan@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Dennis

Thank you for your SAS report.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Wednesday, 24 August 2022 1:49 pm

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com

Subject: Re: ACCIDENT INVOLVING SLR 4179 E & SKD 9893 D on 17/08/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Attached is the GIA as requested.

Thank you.

Regards,

Dennis Ting

Motor Claims Department

Tel: 9385 5409

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On Wed, 24 Aug 2022 at 14:02, Crystabelle Tan Gek Peng (ECICS, Claims)
<Crystabelle_Tan@ecics.com.sg> wrote:

Dear Dennis

We have no record for this accident as our Insured did not file report at all.

That's why we need your client's SAS report for us to process.

Please forward to us asap.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Assessment Dept <assessment_ral@bifrostable.com>

Sent: Wednesday, 24 August 2022 1:36 pm

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Cc: claims@bifrostable.com; claims_rar@bifrostable.com

Subject: Re: ACCIDENT INVOLVING SLR 4179 E & SKD 9893 D on 17/08/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Yes . Client has filled the report . However we are still waiting for the GIA report from the reporting center .

Would appreciate it if you could assist in sending the surveyor list please.

Thank you.

Regards,

Dennis Ting

Motor Claims Department

Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 24 Aug 2022 at 13:50, Crystabelle Tan Gek Peng (ECICS, Claims)
<Crystabelle_Tan@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Dennis

Has your client filed SAS report? If so, please forward to us and not sending us the draft.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Wednesday, 24 August 2022 9:10 am

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com

Subject: Re: ACCIDENT INVOLVING SLR 4179 E & SKD 9893 D on 17/08/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly refer to the 1st PRS email . The draft is attached in it .

Thank you.

Regards,

Dennis Ting

Motor Claims Department

Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 24 Aug 2022 at 00:06, Crystabelle Tan Gek Peng (ECICS, Claims)
<Crystabelle_Tan@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Please forward your client's SAS report.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Assessment Dept <assessment_ral@bifrostable.com>

Sent: Tuesday, 23 August 2022 5:23 pm

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Cc: claims@bifrostable.com; claims_rar@bifrostable.com

Subject: Re: ACCIDENT INVOLVING SLR 4179 E & SKD 9893 D on 17/03/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assist to provide the list of surveyors please.

Kindly take note that we will not be liable for any loss of rental during the waiting period.

Thank you.

Regards,

Dennis Ting

Motor Claims Department

Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 22 Aug 2022 at 18:54, Crystabelle Tan Gek Peng (ECICS, Claims)

<Crystabelle_Tan@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Dennis

Please re-confirm the date of accident and forward a copy of your client's SAS report.

Best regards

Crystabelle Tan



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 22 August 2022 5:33 pm
To: motorsurvey <motorsurvey@ecics.com.sg>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: ACCIDENT INVOLVING SLR 4179 E & SKD 9893 D on 17/03/2022 (PRE – REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, GOCAR PTE LTD to notify you of the aforesaid accident involving our client's vehicle SLR4179E and your insured's vehicle SKD9893D on 17/02/2022 at 0725HRS along BUKIT BATOK WEST AVE 6 TOWARDS BUKIT BATOK WEST AVE 9

This serves as a **NOTICE** that we are claiming against SKD9893D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: IKHWAN (93290237)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 22/08/2022

PRS ARRANGEMENT (Date & Time) : 23/08/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409

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