

Rajeswari

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 24 August 2022 6:33 PM
To: erofia@singnet.com.sg; SUR; assignments
Subject: RE: SNM22D205808/C02/SML5274B/TANCHC / FW: Request pre-repair inspection for accident involving SML5274B and JVB6190 on 18 August 2022

WITHOUT PREJUDICE

Dear LeeLee,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>
Sent: Wednesday, 24 August 2022 6:27 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: RE: SNM22D205808/C02/SML5274B/TANCHC / FW: Request pre-repair inspection for accident involving SML5274B and JVB6190 on 18 August 2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/madam

Kindly arrange Marcus Chua of LKK

Thank you

Regards
LeeLee Tan
Erofia Motor Trading Pte Ltd
Tel: 67527740
Fax: 67528669

From: Jacqueline Tan [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: 24 August, 2022 4:59 PM

To: erofia@singnet.com.sg

Subject: RE: SNM22D205808/C02/SML5274B/TANCHC / FW: Request pre-repair inspection for accident involving SML5274B and JVB6190 on 18 August 2022

Without Prejudice

Our reference: SNM22D205808/C02/SML5274B/TANCHC

Your reference: JVB6190

Dear Sirs,

ACCIDENT INVOLVING SML5274B & JVB6190 ON 18/08/2022

We refer to your email of 24/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 24 August 2022 4:53 pm

To: erofia@singnet.com.sg; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205808/C02/SML5274B/TANCHC / FW: Request pre-repair inspection for accident involving SML5274B and JVB6190 on 18 August 2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for JVB6190.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Wednesday, 24 August 2022 12:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request pre-repair inspection for accident involving SML5274B and JVB6190 on 18 August 2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: JVB6190

Workshop:

Erofia Motor Trading Pte Ltd
1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Tel: 67527740

Survey Type : (New Survey / Resurvey)	New Survey
Vehicle to be surveyed :	JVB6190
Income Insured Vehicle :	SML5274B
Date of Accident :	18-08-22
Date of Survey :	25-08-22
Name of Workshop :	Erofia Motor Trading Pte Ltd
Address of Survey Location :	1 kaki Bukit Avenue 6 #02-62 Autobay @ Kaki Bukit Singapore 417883
Name of Contact Person :	LeeLee Tan
Contact Number :	67527740
Any Undercarriage involved : (please indicate Yes / No)	No

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669