

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2208-094

Your Ref : SMJ6855D [NOPAX]

Date : 25.November 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9689Z AND SMJ6855D [NOPAX] ON 18/08/22 12:31 AM
ALONG UPPER SERANGOON ROAD TOWARDS CITY**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,954.92
2.	Loss of Rental for <u>3</u> days @ \$ <u>113.42</u> per day	\$	340.26
3.	Loss of Income for <u>3</u> days @ \$ <u>50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,452.67

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9689Z and SMJ6855D [NOPAX] along UPPER SERANGOON ROAD TOWARDS CITY on 18/08/22 12:31 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 25 (day) of November 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,954.91** (Repair Cost), **S\$340.26** (Loss of Use/Rental), **\$150.00** (Loss of Income), **S\$7.45** (Disbursement) for vehicle no. **SHB9689Z** that was damaged pursuant to the accident which occurred on **18/08/2022** (date) along **UPPER SERANGOON ROAD TOWARDS CITY** (location) involving vehicle no/s **SMJ6855D**. This is pursuant to the inspection conducted on **22/08/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHB9689Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB9689Z** (vehicle no.) as a result of the accident.

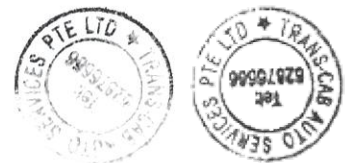
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of Apr (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way Level 10 079120 Singapore ATTENTION:	INVOICE NO. : INV2208-131 DATE : 31. August 2022 REFERENCE NO : AAD2208-094 TERMS : Net 30 Days DUE DATE : 30. September 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9689Z;DOA 18.08.2022(PART-BY-PART-22)	1	1,954.92	1,954.92

Total SGD Excl. GST :	1,827.03
7% GST :	127.89
Total SGD Incl. GST :	1,954.92

**** ONE THOUSAND NINE HUNDRED FIFTY FOUR AND NINETY TWO SGD
ONLY ****

1) Please make payment through internet banking with our bank details below:

- Current A/C :
- PayNow UEN No. :

(Please indicate invoice number and notify funds transfer details to acc.pay@transcab.com.sg)

2) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

3) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

25 November, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 18/08/22 12:31 AM at UPPER SERANGOON ROAD TOWARDS CITY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9689Z. The taxi was hired to YEE HOCK BENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$113.42 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

18-08-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2208-094	Accident Date 18-08-2022
8/22/2022 13:00	8/24/2022 17:00	SHB9689Z

Yours Faithfully,**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Aug 2022 / 15:12:38

Receipt Date/Time : 19 Aug 2022 / 15:12:38

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220819-002467

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SLN6047K

As at 19 Aug 2022/11:45:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SLN6047K
Enquiry Fee
20220819150711298178

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Result of Insurance Enquiry - SMJ6855D

As at 18 Aug 2022/00:31:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

2 Insurance Enquiry - SMJ6855D
Enquiry Fee
20220819150711358667

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Total Before Rounding

14.00	0.98	14.98
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Rounding Difference

0.03

Total Amount Payable

14.95

Paid By

554827XXXXXX5467

eNETS Credit Card

14.95

Total

14.95

Cash Change

0.00

Tendered Amount

14.95

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 6 December 2022 2:37 pm
To: amoschoy@live.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMJ6855D (AIG) AND SHB9689Z AT/ALONG UPPER SERANGOON ROAD TOWARDS CITY ON 18/08/2022

Dear Choy Kum Wing,

Our Ref: CC3/AIG22008203/Kea3

ACCIDENT INVOLVING SMJ6855D (AIG) AND SHB9689Z AT/ALONG UPPER SERANGOON ROAD TOWARDS CITY ON 18/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB9689Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**I am working from home. If you want to contact me, pls use whatsapp call at 80257880 or email.*

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Aug 2022 13:36	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 2003 03878K.	[A] HOW MEI KWAN
2	25 Aug 2022 13:36	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	25 Aug 2022 13:36	Clim Created	Reg No: SHB9689Z. Acct Date: 2022/08/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] HOW MEI KWAN
4	25 Aug 2022 13:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Aug 2022 13:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/05	[A] HOW MEI KWAN
6	25 Aug 2022 13:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Aug 2022 13:36	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	25 Aug 2022 13:36	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Aug 2022 13:37	Label Added	(23):Express.	[A] HOW MEI KWAN
10	25 Aug 2022 13:37	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	25 Aug 2022 13:42	TP Ins Updated	TPInsurer:AXA Insurance Pte Ltd (HQ) -> [None].	[A] HOW MEI KWAN
12	31 Aug 2022 09:44	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
13	31 Aug 2022 14:29	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	05 Sep 2022 13:11	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
15	06 Sep 2022 08:52	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
16	06 Sep 2022 09:12	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
17	06 Sep 2022 09:12	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
18	06 Sep 2022 09:12	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
19	06 Sep 2022 09:12	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
20	06 Sep 2022 09:14	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
21	06 Sep 2022	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne

AUDIT TRAIL

No.	On	Audit	Remarks	By
22	09:14 06 Sep 2022	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
23	09:14 06 Sep 2022	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
24	09:14 06 Sep 2022	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
25	09:14 06 Sep 2022	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
26	09:04 06 Oct 2022	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
27	09:53 12 Oct 2022	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
28	14:04 12 Oct 2022	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
29	14:04 12 Oct 2022	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
30	14:04 12 Oct 2022	Clm Dtl Modified	JPJ Reg. Date: -> 2020/10/23.	[A] JOANNE LEE KHANG MIN
31	14:04 12 Oct 2022	Clm Details Notified		[A] JOANNE LEE KHANG MIN
32	17:54 18 Nov 2022	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
33	09:18 21 Nov 2022	Video Downloaded	Downloaded TP VIDEO	[I] Chew, Yvonne
34	09:18 21 Nov 2022	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
35	09:19 21 Nov 2022	Video Downloaded	Downloaded TP VIDEO	[I] Chew, Yvonne
36	09:19 21 Nov 2022	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
37	10:34 30 Nov 2022	Video Downloaded	Downloaded TP VIDEO	[I] Ng, Hai-Chuan
38	10:35 30 Nov 2022	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
39	14:27 06 Dec 2022	Video Downloaded	Downloaded TP VIDEO	[A] Ezlyna
40	14:28 06 Dec 2022	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
41	14:28 06 Dec 2022	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
42	17:07 04 Jan 2023	Adj Mandate Request	Cur.Req:2452.66:Liability: 100% (BOLA 15) *Quantum: \$2,452.66 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
43	17:29 13 Jan 2023	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/05. Mandate Remarks: Approved:\$2,452.66: Please proceed with settlement @\$2,452.66[COR \$1,954.91, LOU/LOR 03 Days (\$113.42/per day)- \$340.26, LOI 03 Days (\$50.00/per day)- \$150.00, LTA- \$7.49]** subject to final repair	[I] Chew, Yvonne
44	2023 13 Jan 2023	Adj Mandate Set	Approved:2452.66:Approved:\$2,452.66: Please proceed with settlement @\$2,452.66[COR \$1,954.91, LOU/LOR 03 Days (\$113.42/per day)- \$340.26, L	[I] Chew, Yvonne

AUDIT TRAIL			
No.	On	Audit	Remarks
	17:29		OI 03 Days (\$50.00/per day)- \$150.00, LTA- \$7.49]** subject to final repair bill & ATA

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2834889	26 Aug 2022 11:00:12	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB9689Z	SMJ6855D	11.00
2855002	12 Oct 2022 14:04:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB9689Z	SMJ6855D	11.00
2870951	18 Nov 2022 17:54:57	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB9689Z	CHEW HSIAO TONG	xx.xx