

Our Ref: CT0722/SHC2906M/CK(st)
Date: 25.08.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 22.07.2022 INVOLVING SHC2906M & SKC2142P ALONG UPP SERANGOON RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC2906M, which was involved in the captioned accident with your insured vehicle No SKC2142P.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,605.00
2. Loss of Rental	4 days x S\$ 128.40	S\$	513.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,440.60**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC2906M , SKC2142P
UPP SERANGOON RD****ON 22-Jul-22 17:30**

I / We

NEO AM MENG(Hirer) NRIC No.: **SXXXX237Z**

and/or

LAI SENG THONG(Relief) NRIC No.: **SXXXX511B**

Taxi Number

SHC2906M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

23-Jul-2022

Name of Hirer

NEO AM MENG

Hirer NRIC

SXXXX237Z

Signature :



Address

**19 TECK WHYE LANE #06-39
680019**

Contact No.

96220685


Name of Relief

LAI SENG THONG

Relief NRIC

SXXXX511B

Signature :



Address

**224 CHOA CHU KANG CENTRAL 05-265
680224**

Contact No.

96303448

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00144292100 Claim No : SNM22D205127/C02/SKC2142P/CHNGPW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$ 2,231.40**
SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED THIRTY ONE AND
CENTS FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2906M

Insured Vehicle No. : SKC2142P

Date of Loss : 22/07/2022

Place of Accident : UPPER SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE BOON LAI (LI WENLAI)

Driver Name : LEE JUN GEORGES

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,605.00
(3) Loss of Use/Rental/Earning	S\$	624.40
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,231.40
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 8.7.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2906M

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
02.04.2019

CHASSIS CODE
KMHC851CVKU141714

NO/DATE
92093222 22.08.2022

JOB NO.
305524174

ODOMETER READING

JOB TYPE

Description : 3P 22.07.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,500.00
Add GST @ 7.000 %	105.00
Total Invoice amount	1,605.00

Issued by : KATHERINETAN 22.08.2022 10:09:21
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22070352

Date: 22 August 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/07/2022 @ 17:30 hrs
ALONG UPP SERANGOON RD
INVOLVING SKC2142P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2906M** (the "Taxi"). The Taxi was hired to **NEO AM MENG IC NO SXXXX237Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

E READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
986	177	5.50	16.30
253	267	1642	0325
484	231	6.32	17.05
772	288	1705	0225
971	199	6.30	16.41
317	346	16-15	0220
538	291	5.50	16.35
809	270	1646	0812
000	191	6.00	15.55
291	290	1607	0235
432	201	6.00	16.40

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
20/07/22	L41	45	17	31		238	1648	0255
21/07/22	Also Am Meng	45	19	65		234	5.55	16.12
21/07/22	L41	45	22	22		257	1626	0239
22/07/22	Also Am Meng	45	23	57		135	6.17	15.55
22/07/22	L41	45	25	50		192	1630	0111
22/07/22	Also Am Meng	45	25	81		031	9.05	0955
	SALE 290000							
23-7-22	Accident	17				17	1800	~
26-7-22	Repair	17				17	1400	~


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKC2142P

Date of Accident

22/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **29/07/2021 - 28/07/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **23/07/2022 10:41****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 September 2022 10:58 AM
To: GEORGESLEE98@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SKC2142P(CHINA TAIPING) AND SHC2906M AT/ALONG UPPER SERANGOON ROAD ON 22/07/2022

09 Sept 2022

LEE BOON LAI (LI WENLAI)
Driver: LEE JUN GEORGES

[By Email Only]

Dear Sir/Madam,

You Ref: SKC2142P

Our Ref: CC3/CTI22008199/Vpa3

ACCIDENT INVOLVING SKC2142P(CHINA TAIPING) AND SHC2906M AT/ALONG UPPER SERANGOON ROAD ON 22/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC2906M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 4:09 PM
To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - OUR REF: SNM22D205127/C02/SKC2142P/CHNGPW & YOUR REF: CC3/CTI22008199/Vpa3-SHC2906M, TPP DIRECT SETTLEMENT

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$ 2,231.40. Please try to avoid settle in global sum.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, September 29, 2022 5:29 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - OUR REF: SNM22D205127/C02/SKC2142P/CHNGPW & YOUR REF: CC3/CTI22008199/Vpa3-SHC2906M, TPP DIRECT SETTLEMENT

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Your ref: **SNM22D205127/C02/SKC2142P/CHNGPW**
LKK ref : CC3/CTI22008199/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKC2142P(CHINA TAIPING) AND SHC2906M(TP) ON 22/07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,231.40(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,713.05	\$ 1,605.00 (\$1,500.00 + 7%GST)
2. Loss of Rental (4days x \$128.40)	\$ 513.60	\$ 449.40 (3.5days x \$128.40)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,548.65	<u>\$ 2,231.40</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 29 August 2022 9:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D205127/C02/SKC2142P/CHNGPW & YOUR REF: CC3/CTI22008199/Vpa3-SHC2906M, TPP
DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Please **revert to LKK Auto on D.S. SHC2906M** soonest possible.

Please contact our claims department **Adeline 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, August 26, 2022 4:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKC2142P (OI : CTI - TBA) and SHC2906M (TP : LKK REF - CC3/CTI22008199/Vpa3) on 22/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2906M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)