

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 4:09 PM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - OUR REF: SNM22D205127/C02/SKC2142P/CHNGPW & YOUR REF: CC3/CTI22008199/Vpa3-SHC2906M, TPP DIRECT SETTLEMENT

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$ 2,231.40. Please try to avoid settle in global sum.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, September 29, 2022 5:29 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - OUR REF: SNM22D205127/C02/SKC2142P/CHNGPW & YOUR REF: CC3/CTI22008199/Vpa3-SHC2906M, TPP DIRECT SETTLEMENT

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Your ref: **SNM22D205127/C02/SKC2142P/CHNGPW**

LKK ref : CC3/CTI22008199/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKC2142P(CHINA TAIPING) AND SHC2906M(TP) ON 22/07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,231.40(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,713.05	\$ 1,605.00 (\$1,500.00 + 7%GST)
2. Loss of Rental (4days x \$128.40)	\$ 513.60	\$ 449.40 (3.5days x \$128.40)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,548.65	<u>\$ 2,231.40</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 29 August 2022 9:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D205127/C02/SKC2142P/CHNGPW & YOUR REF: CC3/CTI22008199/Vpa3-SHC2906M, TPP
DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Please **revert to LKK Auto on D.S. SHC2906M** soonest possible.

Please contact our claims department **Adeline 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, August 26, 2022 4:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKC2142P (OI : CTI - TBA) and SHC2906M (TP : LKK REF - CC3/CTI22008199/Vpa3) on 22/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2906M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)