

Rajeswari

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 24 August 2022 2:03 PM
To: June Phua (Cheng Hoe Motor); Irene Tay; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D205954/C02/SMS380Z/TAYHP / FW: ENQUIRY OF LIABILITY -- SMF8907X

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, 24 August 2022 1:29 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D205954/C02/SMS380Z/TAYHP / FW: ENQUIRY OF LIABILITY -- SMF8907X

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,

Our selection as below:-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

Hi Irene,

Pls advise has your insured's driver file the report and are you agree on DIRECT SETTLEMENT?

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Jenny Lew
Sent: Wednesday, August 24, 2022 12:00 PM
To: 'chmotor@singnet.com.sg'
Cc: Claims Dept of CTI ; Irene Tay
Subject: RE: SNM22D205954/C02/SMS380Z/TAYHP / FW: ENQUIRY OF LIABILITY -- SMF8907X

Without Prejudice

Our reference: SNM22D205954/C02/SMS380Z/lewlc (insured yet to lodge report)
Your reference: SMF8907X

Dear Sirs / Madam,

ACCIDENT INVOLVING SMS380Z & SMF8907X on 19/08/2022

We refer to your email of 23/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 24 August 2022 11:45 am
To: 'chmotor@singnet.com.sg' <chmotor@singnet.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D205954/C02/SMS380Z/TAYHP / FW: ENQUIRY OF LIABILITY -- SMF8907X

Without Prejudice

Dear Jenny,

Please conduct PRS for SMF8907X.

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Tuesday, 23 August 2022 4:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ENQUIRY OF LIABILITY -- SMF8907X

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

ear Sir,

OUR CLIENT : SMF8907X
DA
TE O
F ACC : 19/8/22 @0855am
Y
OUR INS
URED : SMS380Z

Attached our client report.

Pls advise has your insured's driver file the report and are you agree on **DIRECT SETTLEMENT?**

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719