

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 12 April 2023 5:55 PM  
**To:** Jaime Tay  
**Cc:** SUR  
**Subject:** RE: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT  
**Attachments:** XD8446P IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of XD 8446P.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Tuesday, August 23, 2022 5:40 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

Dear Sirs,

Enclosed GIA report FYNA.

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

### Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
[Executive](#) | [Claims](#)

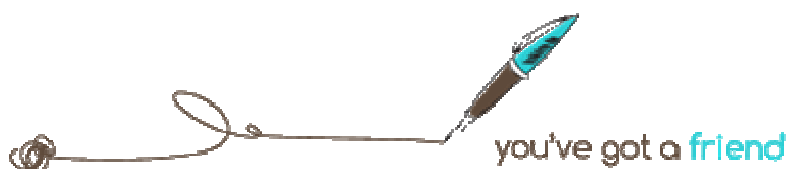


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Jaime Tay  
**Sent:** Tuesday, 23 August 2022 5:37 PM  
**To:** 'Alfred Lee' <[alfred\\_lee@tanchong.com](mailto:alfred_lee@tanchong.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Dear Alfred,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment.**

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
Executive | Claims



EQ Insurance Company Limited  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

**From:** Alfred Lee <[alfred\\_lee@tanchong.com](mailto:alfred_lee@tanchong.com)>  
**Sent:** Tuesday, 23 August 2022 4:45 PM  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Subject:** Re: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

Dear Ms Jaime,

We prefer ether LKK or Priority . Please ask the surveyor to contact me direct at 97879034 to make an appointment for the viewing.  
Location will be at our office : 23 Jalan Buroh.

Regards,

*Alfred Lee*  
*Tan Chong Industrial Machinery Pte Ltd*  
*DID : 6703 8755*  
*FAX : 6266 5862*

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Tuesday, 23 August 2022 4:26 pm  
**To:** Alfred Lee <[alfred\\_lee@tanchong.com](mailto:alfred_lee@tanchong.com)>  
**Subject:** RE: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

**Without Prejudice**  
**Save As To Costs**

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

Dear Alfred,  
Liability is clear. We welcome direct settlement.  
We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.  
Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) <b>Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon

5) <b>Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070	8) <b>Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432
9) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.  
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.  
Thank you.

**Announcement**

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,  
  
Jaime Tay  
[Executive | Claims](#)



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

**From:** Alfred Lee <[alfred\\_lee@tanchong.com](mailto:alfred_lee@tanchong.com)>  
**Sent:** Wednesday, 3 August 2022 8:04 AM  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Subject:** Accident between XD8446P & YP5079K on 27/7/22 (direct settlement)

Dear Sir/Mdm,

There was an accident involving your policy holder(YP5079K) and our customer vehicle(XD8446P) on 27/7/22.  
  
Attached is the GIA report and the estimated repair cost.  
  
Kindly please sent your surveyor to access on the damage and repair.

Please contact me at 97879034 for any questions.

Regards,

*Alfred Lee*  
  
*Tan Chong Industrial Machinery Pte Ltd*  
  
*DID : 6703 8755*  
  
*FAX : 6266 5862*