

Shiau Chan (LKKAuto)

From: Finalization
Sent: Monday, 16 January 2023 2:10 PM
To: Alfred Lee
Cc: Shiau Chan (LKKAuto)
Subject: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT
Attachments: XD 8446 finalize.pdf; Workshop Finalize.pdf

Hi Alfred,

We will be advising our principal for the costs of repairs in \$8700.00 (P/P, before GST), 4 days. Subject to their approval.

Thanks.
Best Regards,
Case Handler

LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

From: Alfred Lee <alfred_lee@tanchong.com>
Sent: Monday, 16 January 2023 12:24 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

Dear Ms Chan,

Sorry for the delay. Kindly refer to the attached for the finalise repair cost for XD8446P. Please contact me at 97879034 for any questions.

Regards,

Alfred Lee
Tan Chong Industrial Machinery Pte Ltd
DID : 6703 8755
FAX : 6266 5862

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 16 January 2023 12:08 pm
To: Alfred Lee <alfred_lee@tanchong.com>
Subject: RE: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

Dear Alfred,

Kindly advise the status of XD 8446P.

If done for repair works, kindly send us the final bill for finalise.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 23 August 2022 5:37 PM
To: 'Alfred Lee' <alfred_lee@tanchong.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Alfred,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Alfred Lee <alfred_lee@tanchong.com>
Sent: Tuesday, 23 August 2022 4:45 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: Re: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

Dear Ms Jaime,

We prefer ether LKK or Priority . Please ask the surveyor to contact me direct at 97879034 to make an appointment for the viewing.
Location will be at our office : 23 Jalan Buroh.

Regards,

Alfred Lee
Tan Chong Industrial Machinery Pte Ltd
DID : 6703 8755
FAX : 6266 5862

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 23 August 2022 4:26 pm
To: Alfred Lee <alfred_lee@tanchong.com>
Subject: RE: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement) // EQI REF: DM22HO01268/JT

Without Prejudice
Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Alfred,
Liability is clear. We welcome direct settlement.
We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.
Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.
Thank you.

Announcement

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Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Alfred Lee <alfred_lee@tanchong.com>
Sent: Wednesday, 3 August 2022 8:04 AM
To: motor claims <motorclaims@eqinsurance.com.sg>
Subject: Accident between XD8446P & YP5079K on 27/7/22 (direct settlement)

Dear Sir/Mdm,

There was an accident involving your policy holder(YP5079K) and our customer vehicle(XD8446P) on 27/7/22.

Attached is the GIA report and the estimated repair cost.

Kindly please sent your surveyor to access on the damage and repair.

Please contact me at 97879034 for any questions.

Regards,

Alfred Lee
Tan Chong Industrial Machinery Pte Ltd
DID : 6703 8755

