## Rajeswari

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 24 August 2022 2:04 PM

To: Chin Hui Xin; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM22D205946/C02/SLX7813G/LEEPG / FW: SJL6822Z & SLX7813G - NOTICE TO

INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

**Attachments:** 24082022115546.pdf

Without Prejudice Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report and repair estimate.

Dear LKK

Please arrange Mr. Adrian Ling to conduct PRS on without prejudice basis.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Wednesday, 24 August 2022 11:57 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

**Subject:** Re: SNM22D205946/C02/SLX7813G/LEEPG / FW: SJL6822Z & SLX7813G - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd

Direct line: 6932 4863

Office : 6842 0051 Fax : 6741 0510

www.n51.com.sg









On Wed, Aug 24, 2022 at 11:31 AM Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

**Without Prejudice** 

**Save As To Costs** 

Our reference: SNM22D205946/C02/SLX7813G/LEEPG

Your reference: SJL6822Z

Dear Sirs,

We refer to your email of 23/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

### Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

#### Cecilia Lee

Senior Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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|---|
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| From: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Sent: Wednesday, 24 August 2022 10:46 am To: 'huixin@n51.com.sg' < huixin@n51.com.sg>; Cecilia Lee < cecilia.lee@sg.cntaiping.com > Subject: O/R: SNM22D205946/C02/SLX7813G/LEEPG / FW: SJL6822Z & SLX7813G - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS   |
| Without Prejudice   |
|   |
| Dear Cecilia,   |
| Please conduct PRS for SJL6822Z.  |
| Note: officer in charge Cecilia Lee 63896530.   |
| NOTICE:   |
| In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.   |
| Thank you   |

| Chong Boon Sen   |
|--|
| Claims Department  |
|  |
| China Taiping Insurance (Singapore) Pte. Ltd.  |
| 3 Anson Road #15-00 Springleaf Tower Singapore 079909  |
| DID: (65) 63896116   F: (65) 62247175  |
|  |
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| From: Chin Hui Xin < huixin@n51.com.sg> Sent: Tuesday, 23 August 2022 1:27 PM To: Claims Dept of CTI < claimsdept@sg.cntaiping.com> Subject: SJL6822Z & SLX7813G - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  |
| <b>CAUTION:</b> This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.  |
| Dear Sir / Madam,  |
| As per above subject.  |
| Please refer to attachment and:-   |
| Kindly propose / provide your 10 surveyors.  |
| Thank you!   |

# Regards,

# Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line: 6932 4863

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