

Shiau Chan (LKKAuto)

From: Jonathan Lim <Jonathan.Lim@ethozprotect.com>
Sent: Saturday, 27 August 2022 9:01 AM
To: Naz (LKKAuto)
Cc: Bryan Ang (LKKAuto); Shiau Chan (LKKAuto); #SG Workshop Management; #SG Workshop Motor Claims Settlement; #SG Workshop Motor Claims Sales; Selamatshahh Zainal
Subject: RE: Request survey for Fire case GBH 7701Z
Attachments: GBH 7701Z FIRE INVESTIGATION REPORT.pdf

Dear Mr Naz,

Received with thanks.

As for the survey fee billing, my PO # is 222690 under Ethoz Protect Pte Ltd.

Thank you

Regards,

JONATHAN LIM
SERVICE ENGINEER



ETHOZ PROTECT LTD

22 TAMPINES STREET 92 SINGAPORE 528876

DID 6654 7606 AND FAX 6654 7648

Website: www.ethozgroup.com



From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Friday, August 26, 2022 5:33 pm
To: Jonathan Lim <Jonathan.Lim@ethozprotect.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: Request survey for Fire case GBH 7701Z

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Dear Mr Lim,

Attached herewith is the Fire Investigation Report.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jonathan Lim <Jonathan.Lim@ethozprotect.com>
Sent: Tuesday, 16 August 2022 4:35 pm
To: Naz (LKKAuto) <Naz@lkkauto.com>
Subject: RE: Request survey for Fire case GBH7701Z

Dear Naz,

Yes. March 2022 is the last time vehicle being serviced.

Thank you

Regards,

JONATHAN LIM
SERVICE ENGINEER



ETHOZ PROTECT LTD
22 TAMPINES STREET 92 SINGAPORE 528876
DID 6654 7606 AND FAX 6654 7648

Website: www.ethozgroup.com



From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Tuesday, August 16, 2022 4:33 pm
To: Jonathan Lim <Jonathan.Lim@ethozprotect.com>
Subject: Re: Request survey for Fire case GBH7701Z

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Dear Mr Lim,

Documents received. So March 2022 was the last time the vehicle was serviced?

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jonathan Lim <Jonathan.Lim@ethozprotect.com>
Sent: Tuesday, 16 August 2022 4:24 pm
To: Naz (LKKAuto) <Naz@lkkauto.com>
Cc: #SG Workshop Motor Claims Settlement <SGWorkshopMotorClaimsSettlement@ethozgroup.com>; #SG Workshop Motor Claims Sales <SGWorkshopMotorClaimsSales@ethozgroup.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: Request survey for Fire case GBH7701Z

Dear Naz,

Please find attachment as requested.

Thank you

Regards,

JONATHAN LIM
SERVICE ENGINEER



ETHOZ PROTECT LTD

22 TAMPINES STREET 92 SINGAPORE 528876

DID 6654 7606 AND FAX 6654 7648

Website: www.ethozgroup.com



From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Tuesday, August 16, 2022 4:12 pm
To: Jonathan Lim <Jonathan.Lim@ethozprotect.com>
Cc: #SG Workshop Motor Claims Settlement <SGWorkshopMotorClaimsSettlement@ethozgroup.com>; #SG Workshop Motor Claims Sales <SGWorkshopMotorClaimsSales@ethozgroup.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Re: Request survey for Fire case GBH7701Z

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Dear Mr Lim,

I have received the GIA Report and photos. Kindly forward me the latest servicing record of this vehicle.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent: Wednesday, 10 August 2022 10:31 am

To: Naz (LKKAuto) <Naz@lkkauto.com>; Jonathan.Lim@ethozprotect.com <Jonathan.Lim@ethozprotect.com>

Cc: SGWorkshopMotorClaimsSettlement@ethozgroup.com

<SGWorkshopMotorClaimsSettlement@ethozgroup.com>; SGWorkshopMotorClaimsSales@ethozgroup.com

<SGWorkshopMotorClaimsSales@ethozgroup.com>; SUR <sur@lkkauto.com>

Subject: FW: Request survey for Fire case GBH7701Z

Dear Naz

Refer to the below email and carry out the necessary.

Previous case was also a Nissan NV 200. Check whether the fire originated at the same area.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jonathan Lim <Jonathan.Lim@ethozprotect.com>

Sent: Wednesday, 10 August 2022 10:13 am

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: #SG Workshop Motor Claims Settlement <SGWorkshopMotorClaimsSettlement@ethozgroup.com>; #SG Workshop Motor Claims Sales <SGWorkshopMotorClaimsSales@ethozgroup.com>

Subject: Request survey for Fire case GBH7701Z

Dear Bryan,

Ethoz would like to engaged LKK Consultant to conduct survey and investigation our asset vehicle which caught fire on 19/07/2022 13:45 (SGT).

We would appreciate if your office could assist to make arrangement to survey the vehicle at Ethoz 22 Tampines Street 92.

Thank you

Regards,

JONATHAN LIM
SERVICE ENGINEER

ETHOZ

ETHOZ PROTECT LTD

22 TAMPINES STREET 92 SINGAPORE 528876

DID 6654 7606 AND FAX 6654 7648

Website: www.ethozgroup.com

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.